



# TRIO PACK HYBRID 4-6-9 I

Hybrid heat pump consisting of:

- indoor unit UI TPH I
- -VICTRIX TERA 24 PLUS V2 condensing boiler
- outdoor unit AUDAX PRO 4 6 9 V2
- -Solar / Domus Container



# Instructions and recommendations

Installer User Maintenance technician Technical Data







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# **Dear Customer**

Congratulations for having chosen a top-quality Immergas product, able to assure well-being and safety for a long period of time. As an Immergas customer you can also count on a Qualified Authorised After-Sales Technical Assistance Centre, prepared and updated to guarantee constant efficiency of your appliance. Read the following pages carefully: you will be able to draw useful tips on the proper use of the device, compliance with which will confirm your satisfaction with the Immergas product.

For assistance and routine maintenance, contact Authorised Technical Service Centres: they have original spare parts and are specifically trained directly by the manufacturer.

The company **IMMERGAS S.p.A.**, with registered office in via Cisa Ligure 95 42041 Brescello (RE), declares that the design, manufacturing and after-sales assistance processes comply with the requirements of standard **UNI EN ISO 9001:2015**. For further details on the product CE marking, request a copy of the Declaration of Conformity from the manufacturer, specifying the appliance model and the language of the country.

The manufacturer declines all liability due to printing or transcription errors, reserving the right to make any modifications to its technical and commercial documents without forewarning.

# **GENERAL WARNINGS**

- This book contains important information for the:
- Installer (section 1);
- User (section 2);
- Maintenance Technician (section 3).
- For instructions relating to the "Solar Container" and "Domus Container", consult the relevant instruction booklets;
- For instructions on the AUDAX PRO V2 outdoor condensing unit and VICTRIX TERA 24 PLUS V2 boiler, please refer to the relevant instruction manuals;
- The user must carefully read the instructions in the specific section (sec. 2).
- The user must limit operations on the appliance only to those explicitly allowed in the specific section.
- Every operation carried out on the heat pump (e.g. set up, inspection, installation and commissioning), must mandatorily be performed by authorised personnel alone and in possession of a technical engineering or professional degree qualifying them to perform these tasks. They must also have attended a refresher course acknowledged by competent authorities. This particularly applies to personal specialised in C.H. and air-conditioning systems and qualified electricians who, due to their specialised training, skills and experience are experts in the correct installation and maintenance of C.H., cooling and air-conditioning systems.
- The instruction booklet is an integral and essential part of the product and must be given to the new user in the case of transfer or succession of ownership.
- It must be stored with care and consulted carefully, as all of the warnings provide important safety indications for installation, use and maintenance stages.
- In compliance with legislation in force, the systems must be designed by qualified professionals, within the dimensional limits established by the Law. Installation and maintenance must be performed in compliance with the regulations in force, according to the manufacturer's instructions and by professionally qualified staff, intended as staff with specific technical skills in the system sector, as envisioned by the Law.
- Improper installation or assembly of the Immergas appliance and/or components, accessories, kits and devices can cause unexpected problems for people, animals and objects. Read the instructions provided with the product carefully to ensure proper installation.
- This instructions manual provides technical information for installing Immergas products. As for the other issues related to the installation of products (e.g. safety at the workplace, environmental protection, accident prevention), it is necessary to comply with the provisions of the standards in force and the principles of good practice.
- All Immergas products are protected with suitable transport packaging.
- The material must be stored in a dry place protected from the weather.
- Damaged products must not be installed.
- The appliance must only be destined for the use for which it has been expressly declared. Any other use will be considered improper and therefore potentially dangerous.
- If errors occur during installation, operation and maintenance, due to non-compliance with technical laws in force, standards or instructions contained in this booklet (or however supplied by the manufacturer), the manufacturer is excluded from any contractual and extra-contractual liability for any damage and the appliance warranty is invalidated.
- Maintenance must be carried out by skilled technical staff. For example, the Authorised Service Centre that represents a guarantee of qualifications and professionalism.
- In the event of malfunctions, faults or incorrect operation, turn the appliance off and contact an authorised company (e.g. the Authorised Technical Assistance Centre, which has specifically trained staff and original spare parts). Do not attempt to modify or repair the appliance alone.

# SAFETY SYMBOLS USED



# GENERIC HAZARD

Strictly follow all of the indications next to the pictogram. Failure to follow the indications can generate hazard situations resulting in possible serious harm to the health of the operator and user in general, and/or serious material damage.



# ELECTRICAL HAZARD

Strictly follow all of the indications next to the pictogram. The symbol indicates the appliance's electrical components or, in this manual, identifies actions that can cause an electrical hazard.



# WARNING FOR INSTALLER

Read the instruction booklet carefully before installing the product.



# LOW FLAMMABILITY MATERIAL

The symbol indicates that the appliance contains low flammability material.



# WARNINGS

Strictly follow all of the indications next to the pictogram. Failure to follow the indications can generate hazard situations resulting in possible minor injuries to the health of the operator and user in general, and/or minor material damage.



# ATTENTION

Read and understand the appliance's instructions before performing any operation, carefully following the indications provided. Failure to follow the indications can generate appliance malfunctions.



# INFORMATION

Indicates useful tips or additional information.



## **EARTH TERMINAL CONNECTION** The symbol identifies the appliance's earth terminal con

The symbol identifies the appliance's earth terminal connection point.



# DISPOSAL WARNING

The user must not dispose of the appliance at the end of its service life as municipal waste, but send it to appropriate collection centres.

# PERSONAL PROTECTIVE EQUIPMENT



SAFETY GLOVES

SAFETY GOGGLES

SAFETY FOOTWEAR

# INSTALLER

# INSTALLING THE INDOOR UNIT

# 1.1 DESCRIPTION OF THE PRODUCT.

Trio Pack Hybrid 4-6-9 I is a hybrid heat pump consisting of: - UI TPH I indoor unit (hereinafter called, indoor unit or UI TPH I).

- VICTRIX TERA 24 PLUS V2 condensing boiler (hereinafter referred to as boiler).
- Audax Pro 4-6-9 V2 outdoor unit (hereinafter referred to as outdoor unit or Audax Pro 4-6-9 V2).
- Solar / Domus Container.

Trio Pack Hybrid 4-6-9 I is perfectly operational only if all units are correctly powered and interconnected.

The UI TPH I indoor unit was designed for built-in installations in Solar containers or floor-mounted installations in Domus containers for heating and air conditioning and to produce domestic hot water for domestic use and similar purposes.

For normal operation is must be paired with one of the following outdoor units:

- Audax Pro 4 V2 outdoor unit;
- Audax Pro 6 V2 outdoor unit;
- Audax Pro 9 V2 outdoor unit;

Accordingly, it is necessary to comply with all of the rules regarding safety and the use of both appliances.

# **1.2 INSTALLATION RECOMMENDATIONS.**

Operators who install and service the appliance must wear the personal protective equipment required by applicable law.



The place of installation of the appliance and relative Immergas accessories must have suitable features (technical and structural), such as to allow for (always in safe, efficient and comfortable conditions):

- installation (according to the provisions of technical legislation and technical regulations);
- maintenance operations (including scheduled, periodic, routine and special maintenance);
- removal (outdoors in the place for loading and transporting the appliances and components) as well as their eventual replacement with appliances and/or equivalent components.

Installation must be carried out according to regulation standards, current legislation and in compliance with local technical regulations and the required technical procedures.



This gas is ODOURLESS.



Strictly follow the instruction handbook of the outdoor condensing unit before installation and any type of operation on the cooling line.

R32 refrigerant gas belongs to the low flammability refrigerant category: class A2L according to standard ISO 817. It guarantees high performance with low environmental impact. The new gas reduces the potential environmental impact by one third compared to R410A, having less effect on global warning (GWP 675).

The manufacturer declines all liability in the event of damage caused by appliances removed from other systems or for any non-conformities with such equipment.



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Only professionally qualified companies are authorised to install Immergas appliances.

Check the environmental operating conditions of all parts relevant to installation, referring to this booklet.

If installing a kit or servicing the appliance, always empty the system's domestic hot water circuit first so as not to compromise the appliance's electrical safety (*Par. 2.6*). Always disconnect the appliance from voltage and, depending on the type of operation, decrease the pressure and/or bring it to zero in the gas and DHW circuits.

Before installing the appliance, ensure it has been delivered in perfect condition; if in doubt, contact the supplier immediately.

Packing materials (staples, nails, plastic bags, polystyrene foam, etc.) constitute a hazard and must be kept out of the reach of children.

Keep all flammable objects away from the appliance (paper, rags, plastic, polystyrene, etc.).



Any modification to the appliance that is not explicitly indicated in this section of the booklet is forbidden.



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# Installation Standards.

This UI TPH I, if installed inside the wall, requires the use of the special "Solar Container". The indoor unit was not designed to be installed on bases or floors without the appropriate Container.

# The installation of the "Solar Container" in the wall must ensure a stable and efficient support of the UI TPH I. The

"Solar Container" ensures appropriate support only if installed correctly (according to the rules of good practice), following the instructions on its instructions leaflet. The "Solar Container" for UI TPH I is not a supporting structure and cannot replace the piece of wall removed. It is therefore necessary to check its correct positioning inside the wall. For safety reasons against any leaks it is necessary to plaster the pack housing in the brick wall. This product is used to heat water to below boiling temperature in atmospheric pressure. It must be connected to a central heating system and domestic hot water circuit suited to its performance and capacity.

If it is planned to be installed with the use of the special "Domus Container", the indoor unit must be installed in an environment in which the temperature cannot fall below 0°C.

Do not expose the indoor unit to atmospheric agents.

Do not install in places/rooms that constitute public areas of apartment buildings, internal stairways or other escape routes (e.g. floor landings, entrance halls, etc.).

Do not obstruct access to the front door of the Container and periodically check that the front slots are always free for correct air recirculation.



To prevent electrocution, fire or injury, always switch off the unit, disable the protective switch and, if smoke escapes or if the unit is extremely noisy, contact an Authorised After-Sales Technical Assistance Centre.

Do not install in places where there is the risk of combustible gas escaping.

Do not install near sources of heat.



Pay attention not to generate sparks as follows:



- Do not remove the fuses while the unit is on.
- Do not unplug the unit while it is on.

It is recommended to install the outlet high up. Lay the cables in such a way that they do not get tangled.

This indoor unit is used to heat water to below boiling temperature in atmospheric pressure.

They must be connected to a central heating system and domestic hot water circuit suited to their performance and capacity.

The appliance is built to also operate in cooling mode.



If cold water production, during sum-

mer, could interfere and damage the central heating only systems, necessary precautions must be taken to prevent that an unintentional production of cold water enters the heating only system.

Failure to comply with the above implies personal responsibility and invalidates the warranty.

"Anti-legionella" thermal treatment of the accumulation storage tank unit.

The anti-legionella function is programmed directly on the panel.



During this phase, the temperature of the water inside the tank exceeds 60°C with the subsequent risk of burns.

Keep this domestic hot water treatment under control (and inform the users) to prevent unforeseeable damage to people, animals, things.

If required install a thermostatic valve on the domestic hot water outlet to prevent scalding.

**TECHNICALDATA** 



# **1.3 FRAME FEATURES.**

# 1.3.1 Solar Container main dimensions.



### 1.3.2 **Connection template Solar Container.**



GAS	DOMES	TIC CW		313	LENI		ΠΕΑΙ	POMP	CHILLER LINE			
G	AC	AF	RZ (Y)	MZ (Y)	RZ (X)	MZ (X)	MHT- RHT	MHT2- RHT2	LP	LP2	GP	GP2
G 1/2"	G 1/2"	G 1/2"	G 3/4"	G 3/4"	G 3/4"	G 3/4"	-	-	1/4" SAE	1/4" SAE	5/8" SAE	5/8" SAE

**TECHNICAL DATA** 

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Height	Width	Depth
(mm)	(mm)	(mm)
2110	975	365

**TECHNICAL DATA** 

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# 1.3.4 Connection template Domus Container.



4

5/8"

SAE

1/4''

SAE

1/4''

SAE

5/8"

SAE

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G 3/4"

G 3/4"

G 3/4"

12

G 1/2"

G 1/2"

G 1/2"

G 3/4"

# 1.4 INDOOR UNIT INSTALLATION.

# Indoor unit composition.

Ref.	Description	Q.ty
a	Storage tank unit	1
b	Management electronics unit	1
b1	Mount brackets for Solar Container (b1s - b1d)	2
b2	Mount brackets for Domus Container (b2s - b2d)	2
b3	Electronics unit mount bracket with hinges	1
с	1-zone hydronic group (or 2 zones optional)	1
d	Accessories and screws	1
d1	Remote panel	1
e	Victrix Tera 24 Plus V2 Boiler	1

# Installation drawings key:



- 1 Sequential identification of the operation to perform
- A Identification of generic or not supplied component



# Trio Pack in Solar Container installation operations.

Before installing the pack, open the "Solar Container" completely by opening door (A) and blocking it to prevent it from getting in the way during the following installation procedures. Also remove the cover (B) and the side cover (C).



**INSTALLER** 

# 1.4.1 Installing the Storage Tank Unit.

• Insert and block the storage tank unit retaining strip (d2) on the screws fitted on the Solar Container.

• Insert the storage tank unit (a) into the Solar Container with the flange positioned on the right hand side and at the bottom, as shown in *Fig. 8*.



# 1.4.2 Installing electric unit support brackets.

- Fix bracket (b3) to bracket (b1) with screws (d3) (*Fig. 9*).
- Screw the previously assembled group to the right side of the Solar Container with the screws (d4) (Fig. 9).
- Tighten the brackets (b1) to the Solar Container using screws (d4) and washers (d5) as shown in *Fig. 9*.
- Bend the strip (d2) around the storage tank unit (a) and fasten it with the screw (D) (*Fig. 10*).



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# 1.4.3 Installing hydronic unit.

• Hang the hydronic unit (c) on the central bracket of the Solar Container. Secure the position of the hydronic unit by fastening the screws (d6) on the central bracket (*Fig. 11*).

N.B.: in the event that the installer thinks it is necessary, it is possible to secure the position of the hydronic unit even further by using self-tapping screws (d7), inserting them into the holes on the lower part of the hydronic unit.

# ATTENTION.

The fixing screws (d6 and d7) are present in the connection kit of the device to be combined with the Trio Pack Hybrid I.



**TECHNICALDATA** 

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# 1.4.4 Boiler installation.

- Screw the bracket (d8) onto the specific upper cross member inside the Solar Container using the screws (d9).
- Hang the boiler (e) on the bracket (d8) installed previously, (*Fig. 12*).

**N.B.:** To choose the Immergas flue to be coupled to the boiler, refer to the indications in the boiler's use and maintenance manual.

• Hang the electrical panel (b) on the bracket (b3) as indicated in *Fig. 13.* Once assembly is complete, secure everything with the screws (d10).



**TECHNICAL DATA** 

- As a first operation, assemble the tank unit draining valve with the relative connection pipe identified with the acronym AF. Using the previously assembled group, connect the storage tank unit (a) to the hydronic unit (c). Using the pipes inside the accessories box (d) perform the rest of the hydraulic connections between storage tank unit (a), hydronic unit (c) and boiler (e), as highlighted in *Fig. 14*.
- For easier assembly, start from the pipes closest to the rear wall up to those closest to the installer, remembering to insert the appropriate gaskets supplied.
- The two connection fittings still open below the boiler must be closed with two plugs (d13) placing the relative gaskets in between.
- Install the probe (d11) using the special fairlead (d12). At the end of the installation, insulate all the connections with the material present inside the accessory box.



# Trio Pack in Domus Container installation operations.

Before starting to install the product it is necessary to completely open the "Domus Container", dismantle the front door (A) and the fixed casing (B) by unscrewing the appropriate fixing screws (*Fig.*15).

Temporarily remove the front panel of the appliance (C), the front panel of the storage tank unit (D) and the front tube (E) (*Fig. 16*). Insert the storage tank unit (a) into the Domus Container with the flange positioned on the right hand side and at the bottom, as shown in *Fig.16*.



Hang the hydronic unit (c) on the central bracket of the Domus Container.

Secure the position of the hydronic unit by fastening the screws (d6) on the central bracket (Fig. 16).

N.B.: in the event that the installer thinks it is necessary, it is possible to secure the position of the hydronic unit even further by using self-tapping screws (d7), inserting them into the holes on the lower part of the hydronic unit.

Screw the bracket (d8) onto the specific upper cross member inside the Domus Container using the screws (d9).

Hang the boiler (e) on the bracket (d8) installed previously (Fig. 16).



Place the pressure gauge (d15) with the relative bracket under the vessel and secure with the screws (d9) (Fig. 17).

As a first operation, assemble the tank unit draining valve with the relative connection pipe identified with the acronym AF.

Connect the storage tank unit (a) with hydronic unit (c) to the previously assembled unit

Using the pipes inside the accessories box (d) perform the rest of the hydraulic connections between storage tank unit (a), hydronic unit (c) and boiler (e), as highlighted in *Fig. 17*.

For easier assembly, start from the pipes closest to the rear wall up to those closest to the installer, remembering to insert the appropriate gaskets supplied.

The two connection fittings still open below the boiler must be closed with two plugs (d13) placing the relative gaskets in between. Install the probe (d11) using the appropriate fairlead (d12).

At the end of the installation, insulate all the connections with the material present inside the accessory box.

e

С

17



Refit the front metal-sheet plate of the appliance (C) and the front tube (E)

- Fix bracket (b3) to bracket (b1) with screws (Fig. 18).
- Screw the previously assembled group to the right tube part of the Domus Container with the screws (d4) (*Fig. 18*).
- Screw the brackets (b2s) to the left tube of the Domus Container with the screws (d4) as indicated in *Fig. 18*.
- Hang the electrical panel (b) on the bracket (b3) as indicated in *Fig. 19*. Once assembly is complete, secure everything with the screws (d10).





# 1.5 GAS CONNECTION.

Perform the boiler gas connection (*e*, *Fig. 20*) using the special pipe, cock and reducing coupling supplied and referring to the connection template on the Solar Container or Domus Container (not supplied) and to the boiler operation and maintenance manual.



**N.B.:** the image represents installation in Solar Container. This also applies for installation in Domus Container.

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# 1.6 HYDRAULIC CONNECTION.

Perform the hydraulic connection of the Trio Pack Hybrid I, referring to the relative instruction sheet and to the connection template on the Solar Container and on the Domus Container.

# ATTENTION.



Before making the connections, carefully clean the heating system (pipes, radiators, etc.) with special pickling or de-scaling products to remove any deposits that could compromise correct operation of the boiler, hydraulic unit and storage tank unit.

N.B.: remove all the protection caps on the flow and return pipes of the hydronic unit, before making the hydraulic connections.



The connections can be made directly using the female couplings on the hydronic unit or by inserting system cut-off cocks (optional). These cocks are particularly useful for maintenance as they allow you to drain the hydronic unit separately without having to empty the entire system.

# ATTENTION.



efficiency features, we recommend installation of a suitable device for water treatment in presence of water whose characteristics can lead to the deposit of lime scale.

To preserve the duration of appliance

# ATTENTION.

To preserve the correct operation of the *a* manifold inside the hydraulic circuit, it

is necessary to install an inspectable Y-filter, present in the accessory boxes, on the return of the zones.

# 1.7 SAFETY VALVE DRAIN.

## 8 bar domestic hot water safety valve.

Screw the fitting (d18) onto the safety valve. Screw the funnel (d19) onto the fitting (d18) and convey the outlet to the drains (*Fig. 21*).

# Hydronic group 3 bar safety valve.

Tighten the rubber fitting (d20) to the safety valve of the hydronic group. Connect the silicone pipe (d21) to the fitting (d20) and, after having cut it to size, insert it into the funnel (d19) as shown in *Fig. 22*.

The appliance safety valves outlet must be connected to a draining funnel.



Otherwise, the appliance's manufacturer declines any responsibility in case of flooding if the drain valves cut.

A treatment of the heating and water system water is required, in compliance with the technical standards in force, in order to protect the system and the appliance from deposits (e.g. scale), slurry or other hazardous deposits.

Water connections must be made in a rational way using the couplings on the indoor unit template.

# **1.8 CONDENSATE DRAIN (WHERE THE OPTIONAL BOILER IF PRESENT).**

To drain the condensation produced by the boiler, dismantle the relevant pipe on the boiler and replace it with the one supplied with the Trio V2 pack (longer) and convey the outlet towards the drains, via suitable pipes that can withstand acid condensation, with an internal  $\emptyset$  of at least 13 mm. The system connecting the appliance to the drainage system must be carried out in such a way as to prevent freezing of the liquid contained in it. Before appliance start-up, ensure that the condensate can be correctly removed. Also, comply with standards in force (UNI 11071) with national and local regulations on discharging waste waters.

The manufacturer declines all liability in the event of damage caused by the installation of an automatic filling system.

In order to meet the system requirements established by EN 1717 in terms of pollution of drinking water, we recommend installing the IMMERGAS anti-backflow kit to be used upstream of the cold water inlet connection of the indoor unit. We also recommend using category 2 heat transfer fluid (ex: water + glycol) in the primary circuit (heating and/or cooling circuit), as defined in standard EN 1717.

To preserve the duration of appliance efficiency features, in the presence of water whose features can lead to the deposit of lime scale, installation of the "polyphosphate dispenser" kit is recommended (valid only for Domus Container).







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The connection cables must follow the predetermined path using the special cable glands (a) (Fig. 23).

# Key (Fig. 23):

2

3

- 1 DHW probe connection (B2) (36-37, see the boiler wiring diagram)
  - 3-way valve connection (M50-HP)
  - Heat pump flow probe connection (B1-HP)
- *Heat pump pump connection (M1-HP)* (supply and PWM)
- System probe connection (B1) 5 -
- \_ Flow meter connection (B25) 6
- 7 \_ *Liquid phase detection probe connection (B29)*
- 8 *Heat pump return probe connection (B5 HP)* 9
  - Direct zone pump connection (M10-1)
- OT Communication with boiler 10
  - (41-44, see the boiler wiring diagram)
- Cable gland а

The electrical connections available are:

- Zone 2 flow probe.
- Zone 1 humidistat and thermostat.
- Zone 2 humidistat and thermostat.
- Zone 2 pump.
- Zone 2 Mixing Valve.
- Photovoltaic contact.
- Multifunction relay 1.
- Multifunction relay 2.
- Zone 1, 2 remote devices (Zone remote panel, Temperature/humidity probe, Dominus).
- Heat pump disabling contact.

Make the various electrical connections according to your needs.

# Outdoor unit electrical connection.

The indoor unit must be coupled to an outdoor unit by connecting terminals F1 and F2 as shown in the wiring diagram (Fig. 28). The outdoor unit is powered at 230 V, regardless of the indoor unit.

Configure the "HP Model" parameter as indicated in paragraph (Par. 3.8) depending on the type of connected outdoor unit.

# **Boiler electrical connection.**

The unit must be coupled to the boiler with connections 41-44 and eliminating the boiler jumper X40 (refer to the boiler instruction booklet).

The boiler is powered at 230 V, for the correct connection refer to the wiring diagram (Fig. 59).

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# Installation of cable protection plate.

At the end of the electrical connections it is necessary to insert a protection plate (d23) on the cable exit part of the main panel. The protection must be fixed with three screws (d22) as indicated in *Fig. 24*.

**NB:** Remember after the various connections to correctly reposition the three-way IP protection and lock it using the plastic band supplied inside the accessory kit.



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# **INSTALLER**

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## 1.10 CHILLER LINE INSTALLATION.

Connect the chiller line of the outdoor unit as shown in *Fig. 23*.

Connect the smaller pipe on the fitting (1) and the larger pipe on the fitting (2).

Using a torque wrench, tighten the nuts (1 and 2) to the tightening torque indicated on the outdoor unit manual.

As far as connecting the chiller line is concerned, all the instruc-

tions contained in the outdoor condensing unit instructions booklet must be followed.

Make the connections directly on the indoor unit couplings (Fig. 23).

It is suggested to apply thermal insulation over the entire length of the pipes and connection fittings to reduce the formation of condensate during summer operation.



## 1.11 TRIO PACK REMOTE PANEL DIMENSIONS.



## 1.12 **REMOTE PANEL INSTALLATION OPERATIONS.**

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- 1) Separate the fixing template from the body of the remote panel using a screwdriver as a lever in the relative recess (Fig. 27). Install the remote panel away from heat sources and in a suitable position to detect the room temperature correctly.
- 2) Install the remote panel using the openings on its rear part directly onto the wall or on a recess box using the relative supplied screws.
- 3) Connect the remote panel to the electronic management clamps, as indicated in the diagram (Fig. 28).

The connection is made using wires with a minimum section of 0.50 mm<sup>2</sup> and maximum section of 1.5 mm<sup>2</sup> and with a maximum length of 50 metres.

N.B: for correct installation, prepare a dedicated line to connect the remote control according to the Standards in force regarding electrical systems. If this is not possible, interference due to other electric cables could cause malfunctioning of the remote control itself.

- 4) Fix the body of the remote control to the mount template, engaging it with pressure.
- 5) After the pack has been powered, wait about 30 seconds before regulation so that communication between remote panel and the pack has established.



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# 1.13 ELECTRICAL CONNECTION.

The UI TPH device has protection rating IPX5D. Electrical safety of the appliance is reached only when it is correctly connected to an efficient earthing system as specified by current safety standards.

# ATTENTION.



The manufacturer declines any responsibility for damage or physical injury caused by failure to connect the Trio Pack Hybrid I device to an efficient earthing system or failure to comply with the reference standards.

The pack is supplied complete with an "X" type power supply cable without plug.

The power supply cable must be connected to a 230V  $\pm 10\%$  / 50Hz mains supply respecting L-N polarity and earth connection; this network must also have a multi-pole circuit breaker with class III overvoltage category in compliance with installation regulations.



To protect from possible dispersions of DC voltage, it is necessary to provide a type A differential safety device.



If the power supply cable is damaged, it must be replaced by a special cable or assembly, which are only available from the manufacturer or its Authorised After-Sales Technical Assistance Centre.

It is recommended to contact a qualified company (e.g. the Authorised After-Sales Technical Assistance Centre) for replacement to avoid a hazard.

If the fuses on the circuit boards need to be replaced, this must also be done by qualified personnel.

The device is equipped with two fuses: one 230 V fast 3.15A fuse and one 315 mA fuse.

For the main power supply to the appliance, never use adapters, multiple sockets or extension leads.

- Wiring connection. Connect the wiring as described in *Par. 1.9*.
- Pack electrical connection. The power cable must be connected to a 230V ±10% / 50Hz mains, respecting L-N polarity and the earthing connection ; this network must have a multi-pole circuit breaker with Class III overvoltage category. When replacing the power supply cable, contact a qualified company (e.g. the Immergas Authorised After-Sales Technical Assistance Service). For the main power supply to the appliance, never use adapters, multiple sockets or extension leads.
- **Remote panel electrical connection.** The pack only operates if connected to the standard supplied remote panel. This must be connected as shown in *Fig. 28*.

# **IMPORTANT.**

It is compulsory to set up separate lines with different power supply voltages, particularly it is essential to separate the very low voltage connections from the 230 V ones.



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# Indoor unit connection diagram.



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# 1.14 ZONE REMOTE CONTROL (OPTIONAL).

This remote device is used to adjust the setpoints and to view the main information of the zone where it was configured. Connect the appliance as shown (*Fig. 28*).

To correctly configure the device, set the parameters as described below:

Assistance Menu -> Device configuration				
Slave address: Address to configure according to the	Zone 1 = 41			
zone where the device is installed	Zone 2 = 42			
Baud Rate	9600			
Parity bit	Even			
Stop bits	1			
Heat pump control	NO			

# 1.15 MODBUS TEMPERATURE AND HUMIDITY ROOM PROBES (OPTIONAL).

The Modbus temperature and humidity probe is used to detect the room temperature and humidity and to calculate the dew point. In addition, by setting the relative zone room setpoints available on the Control panel (see *Par. 2.3.3*), it is possible to check the temperature and humidity of a room.

Connect the appliance as shown (Fig. 28).

# DIP-Switch configuration table.







# 1.16 DOMINUS (OPTIONAL).

The system can be remote controlled using the optional Dominus kit

Connect the appliance as shown (Fig. 28).

The following is necessary to enable Dominus:

- position the Dip Switches: OFF-OFF-OFF-ON;
- set the System supervision parameter on the control panel = Domin;
- configure the Dominus APP profile on Trio.

The Dominus firmware must be updated to at least revision 2.02.



For further information, consult the relative instruction sheet.

## 1.17 **ROOM CHRONO-THERMOSTATS** (OPTIONAL).

The indoor unit is prepared for the application of room chrono-thermostats, which are available as optional kits (Fig. 28). A maximum of 2 temperature controllers can be applied directly to the appliance.

All Immergas chrono-thermostats are connected with 2 wires only. Carefully read the user and assembly instructions contained in the accessory kit.

# Disconnect power to the appliance before any electrical connection.

# On/Off Immergas digital chrono-thermostat.

The chrono-thermostat allows:

- set two room temperature values: one for day (comfort temperature) and one for night (reduced temperature);
- set a weekly programme with four daily switch on and switch off times;
- select the required operating mode from the various possible alternatives:
- manual mode (with adjustable temperature);
- automatic mode (with set programme);
- forced automatic mode (momentarily changing the temperature of the automatic programme).

The chrono-thermostat is powered by two 1.5V LR 6 type alkaline batteries.

On/Off chrono-thermostat electrical connection (Optional).

# The operations described below must be performed after having removed the voltage from the appliance.

On/Off ambient thermostat or Chrono-thermostat: must be connected to the 40-1 / 41 terminals, eliminating the X40-1 jumper for zone 1 and 40-2 / 41 for zone 2.

Make sure that the On/Off thermostat contact is "dry", i.e. independent of the mains voltage, otherwise the P.C.B. would be damaged.

The connections must be made on the terminal board inside the control panel or the appliance's main panel (Fig. 28).

If any On/Off chrono-thermostat is used, arrange two separate lines in compliance with current regulations regarding electrical systems.



No indoor unit pipes must ever be used to earth the electric system or telephone lines.

Ensure elimination of this risk before making the indoor unit electrical connections.

# 1.18 HUMIDISTAT ON/OFF (OPTIONAL).

You can make a dehumidification demand by using a humidistat. Connect the appliance as shown (Fig. 28).

# 1.19 EXTERNAL TEMPERATURE PROBE (OPTIONAL).

The outdoor unit has a standard external probe that can be used as an external probe of the heat pump.

The external probe is used to:

- Thermoregulate the water flow temperature;

- Determine the use of additional generators.

If the outdoor condensing unit is positioned in an area that is not suitable for temperature reading, it is advisable to use an additional external probe (Fig. 29), which is available as an optional kit.

Refer to the relative instruction sheet for positioning of the external probe.

Connect the additional external probe on terminals 38-39 of the boiler.

For the correct operation of the optional probe, it is necessary to install the Expansion Kit (optional) and then enable it (Par. 3.27). The presence of the external probe allows the system flow temperature to be set automatically based on the outdoor temperature in order to adapt the heating or cooling provided to the system. The system flow temperature is determined by the setting on the "Zone" menu and by the "User" menu for the offset values based on the curves shown in the diagram (Par. 1.20).

If the system is divided into two zones, the flow temperature is calculated based on the zone with the higher temperature in central heating mode and with the lower temperature in cooling mode.

In case of failure, after having powered off and back on, the outdoor temperature is automatically detected by the external probe on the outdoor condensing unit.



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# 1.20 TEMPERATURE CONTROL SETTING.

By setting the parameters in the menus

# **Zones/Configuration**

it is possible to automatically adjust the flow temperature of each zone according to the outdoor temperature.





*Key* (*Fig.* 30, 31, 32 and 33)

- A Maximum flow set
- *B Minimum flow set*
- *C External minimum temperature*
- D External maximum temperature
- *E* Central heating flow temp offset
- F Central heating / C.H. flow set
- G Cooling flow temperature offset
- H Cooling flow set
- TE Outside temperature
- TM Flow temperature

This can be done by enabling the external probe modulation in the menu

# Zones/Enablings.

The curves (*Fig. 30, 31, 32 and 33*) show the default settings in the various operating modes available both with external probe and without.



# 1.21 ANTIFREEZE PROTECTION.

# Assembly instructions.

- Wind the heating cable (d15) around the connection pipes and safety valve.

**Attention:** the graphic representation of the heating cable is purely indicative.

# Recommendations for the technician.

The antifreeze kit was inspected and tested in the factory; therefore, it does not require testing or inspection upon installation. Once the antifreeze kit has been installed, it is always connected and operational.

**Minimum temperature -5°C.** The pack comes standard with an antifreeze function that activates the electric resistance when the temperature in the Solar Container falls below 4°C.

- The antifreeze function is only guaranteed if:
- the pack is connected properly to the electrical circuit and is constantly powered;

- the essential components are not faulty.

*In these conditions the pack is protected against freezing up to an ambient temperature of -5°C.* 

**Minimum temperature -15°C.** If the pack is installed in a place where the temperature drops below -5°C, the appliance may freeze. To prevent the risk of freezing, there is an accessory kit that can be supplied on request (antifreeze kit); follow the instructions in the boiler instruction book and the relative instruction sheet of the antifreeze kit (optional).

The warranty does not cover damage due to interruption of the electrical power supply and failure to comply with what is stated in the relative instructions.

# 1.22 SYSTEM FILLING.

Once the indoor unit is connected, fill the system using the filling cock (*Fig. 48 pos. 13*).

The indoor unit has one incorporated automatic vent valve located on the manifold and one manual vent valve located on the filling pipe (*Fig. 48, pos. 14*).

It is recommended to open the manual vent valve during the filling phases to completely eliminate the air from the system.

Make sure that the hoods are loosened.



The filling cock must be closed when the indoor unit pressure gauge indicates approximately 1.2 bar.

During these operations, enable the manual "De-aeration" functions, which lasts about 9 hours (*Par. 3.11*). The manifold must be vented manually by acting on the manual air vent valve and activating the deaeration function even from the boiler menu (refer to the boiler instruction booklet *Parag 3.11 Automatic Vent Function*).

## System minimum water content.

The appliance has an hydraulic manifold acting as the inertial storage tank of primary water sufficient for the good operation of the system.

This is why it is not necessary to add any kind of inertial storage tank to the system.



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# 1.23 OPERATING LIMITS.

The appliance was designed to work in a specific range of outdoor temperatures and at a specific maximum flow temperature. The chart (*Fig. 35, 36 and 37*) shows these limits.



Key (Fig. 35):

*TE* = *Outside temperature* 

*TM*= *Flow temperature* 



Key (Fig. 36):

- *TE* = *Outside temperature*
- *TM*= *Flow temperature*
- A = With integration boiler
- *B* = *Without boiler enabled*



Key (Fig. 37):

- *TE* = *Outside temperature*
- *TB* = *Storage tank unit temperature*
- A = With integration boiler
- *B* = *Without boiler enabled*

# 1.24 INDOOR UNIT START-UP (IGNITION).

After having installed the chiller lines on the outdoor condensing unit, to commission the heat pump (the operations listed below must only be performed by qualified personnel and in the presence of staff only):

- 1) Check connection to a 230V-50Hz power mains, correct L-N polarity and the earthing connection;
- 2) Switch the indoor unit on and check correct ignition;
- 3) Check the intervention of the main switch located upstream from the indoor unit and in the indoor unit.
- 4) Set the first ignition parameters (Par. 3.11).

The system must not be started up if even only one of the checks should be negative.

After installation, check for leaks. Toxic gas could be generated if the unit comes into contact with a source of ignition, such as thermal fan, stove and cylinders. Make sure that only refrigerant recovery cylinders are used.

Apply the product data nameplate contained inside the warranty envelope, in an accessible and visible position.



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#### 1.25 CIRCULATION PUMP.

The appliance is supplied with two circulators: the heat pump circulator, which deals with the heat exchange with outdoor unit, and the zone pump 1, which deals with the power supply to the system.

#### - Heat pump circulator

The appliance is supplied with a variable speed pump that adjusts the speed to ensure the best possible performance.

#### Pump symbols a (Fig. 38)

With the pump powered and the pwm control signal connected and operating (pump ON or in stand-by), the symbol 2 flashes green (-).

If the symbol 2 turns steady green (11), the pump detects no command on the pwm signal and always runs at maximum speed.

If the pump detects an alarm, symbol 1 lights up red (A). This can mean that there is one of the following faults:

- Low power supply voltage.
- Rotor locked (Carefully act on the screw in the middle of the head to manually release the crankshaft).
- Electrical error.

#### Pump release.

If after a long period of inactivity, the circulator is blocked, adjust the screw in the centre of the head in order to manually release the motor shaft. Take great care during this operation to avoid damage to the motor.



Key:

- 1 -Alarm signal (Red)
- 2 -Functioning status signal (Steady green/Flashing green)
- -Led (Not used on this model) 3

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#### Zone 1 circulator

The circulator pump is equipped with a speed regulator. These settings are suitable for most systems.

In fact, the pump is equipped with electronic control that allows to set advanced functions. For correct operation, it is necessary to choose the type of operation most suitable for the system and select the speed in the available range, favouring energy savings.

#### Selecting the operation mode.

When running, the pump indicates the set configuration by means of the codified lighting of the LEDs. The setting is changed by a short pressing of the button.



The circulator is set in "Constant curve speed 3" by default.

**Real time diagnostics:** in the event of malfunction the LEDs provide information on the pump operation status, see table (*Fig. 40*):



2 green (G) / red (R) LEDs

3 yellow (Y) LEDs

2 -3 -

Circulating pump LED (first red LED)	Description	Diagnostics	Remedy
$\stackrel{R}{\bullet} \stackrel{Y}{\circ} \stackrel{Y}{\circ} \stackrel{Y}{\circ} \stackrel{Y}{\circ} \stackrel{Y}{\bullet}$	Pump blocked mechanically	The pump cannot restart auto- matically due to an anomaly	Wait for the pump to make automatic release attempts or manually release the motor shaft acting on the screw in the centre of the head. If the anomaly persists replace the pump.
$ \begin{bmatrix} \mathbf{R} & \mathbf{Y} & \mathbf{Y} & \mathbf{Y} & \mathbf{Y} \\ \bullet & \bigcirc & \bigcirc & \bullet & \bigcirc & \bigcirc \\ \hline \bullet & \bigcirc & \bigcirc & \bullet & \bigcirc & \bigcirc \\ \hline \end{array} $	Abnormal situation (the pump continues operating). low power supply voltage	Voltage off range < 160 Vac	Check power supply
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	Electrical fault (Pump blocked)	The pump is locked due to power supply too low or serious mal- function	Check the power supply if the anomaly persists replace the pump

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#### Head available to the circuit direct zone 1 system.



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#### Zone 2 circulator (optional) (UPM3L K FLEX)

The pump is ideal for the requirements of each central heating system in a domestic and residential environment. In fact, the pump is equipped with electronic control that allows to set advanced functions.

The circulator pump is equipped with a speed regulator.

These settings are suitable for most systems.

In fact, the pump is equipped with electronic control that allows to set advanced functions. For correct operation, it is necessary to choose the type of operation most suitable for the system and select the speed in the available range, favouring energy savings.

#### Selecting the operation mode.

When running, the pump indicates the set configuration by means of the codified lighting of the LEDs. The setting is changed by a short pressing of the button.

Pump LED	Description
$ \begin{tabular}{cccc} G & G & Y & Y & Y \\ \hline \begin{tabular}{cccc} G & G & Q & O \\ \hline \begin{tabular}{cccc} O & O & O \\ \hline \end{tabular} $	Constant bend speed 1
$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	Constant bend speed 2
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	Constant bend speed 3
$\bigcirc \begin{array}{cccc} G & G & Y & Y & Y \\ \bigcirc \bigcirc$	Do not use
$\bigcirc \begin{array}{cccc} G & G & Y & Y & Y \\ \bigcirc \bigcirc \bigcirc \\ \bigcirc \\$	Do not use
$\bigcirc \begin{array}{cccc} G & G & Y & Y & Y \\ \bigcirc \bigcirc \bigcirc \\ \bigcirc \\$	Do not use

The circulator is set in "Constant curve speed 3" by default.

**Real time diagnostics:** in the event of malfunction the LEDs provide information on the pump operation status, see table (*Fig. 43*):



Circulating pump LED (first red LED)	Description	Diagnostics	Remedy		
$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	Pump blocked mechanically	The pump cannot restart auto- matically due to an anomaly	Wait for the pump to make automatic release attempts or manually release the motor shaft acting on the screw in the centre of the head. If the anomaly persists replace the pump.		
$ \begin{bmatrix} \mathbf{R} & \mathbf{Y} & \mathbf{Y} & \mathbf{Y} & \mathbf{Y} \\ \bullet & \bigcirc & \bigcirc & \bullet & \bigcirc \\ \hline \bullet & \bigcirc & \bigcirc & \bullet & \bigcirc \\ \end{bmatrix} $	Abnormal situation (the pump stop). low power supply voltage	Voltage off range < 160 Vac	Check power supply		
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	Electrical fault (Pump blocked)	The pump is locked due to power supply too low or serious mal- function	Check the power supply if the anomaly persists replace the pump		

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Key (Fig. 44):

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- 1 = Total head available to the system at speed 3
- 2 = Total head available to the system at speed 2
- *3* = *Total head available to the system at speed 1* 
  - = *Power absorbed by the pump at speed 3*
- 5 = Power absorbed by the pump at speed 2
- 6 = Power absorbed by the pump at speed 1

Area between curves 1 and 3 = Total head available to the system Area between curves 4 and 6 = Power absorbed by the pump (dotted area)

- X1 = Flow rate (l/h)
- Y1 = Head (kPa)
- *Y2* = *Circulator pump absorbed power (W)*

#### **1.26 DOMESTIC HOT WATER STORAGE** TANK UNIT.

The storage tank unit in the appliance is the accumulation type with a capacity of 157 litres.

It contains large coiled stainless steel heat exchanger pipes, which allow to notably reduce hot water production times.

These storage tank units constructed with stainless steel casing and bottoms, guarantee long duration through time.

The assembly concepts and welding (T.I.G.) are implemented to the minimum detail to ensure maximum reliability.

The side inspection flange ensures practical control of the storage tank unit and the coiled heat exchanger and easy internal cleaning. The Magnesium Anode holder caps include the same, are supplied as standard for the internal protection of the storage tank unit from possible corrosion. These caps are positioned on the side of the storage tank (*Fig. 45*).

#### 1.27 KITS AVAILABLE ON REQUEST.

Check the complete list of kits available and which can be combined with the product, consult the Immergas website, the Immergas Price List or the technical-commercial documentation (catalogues and data sheets).



For the installation, see the relevant instruction manual.



#### Key (Fig. 45):

- 1 Storage tank draining cock / tap
- 2 Sacrificial anode
- 3 Antifreeze thermostat
- 4 8 bar safety valve
- 5 Antifreeze kit connection box
- 6 Storage tank flange
- 7 Domestic hot water vessel Shut-off cock
- 8 Manifold draining valves
- 9 One-way valve
- 10 System flow-meter
- 11 3 bar safety valve
- 12 System circulator pump

- 13 Filling cock / tap
- 14 Manual air vent valve
- 15 DHW probe
- 16 Storage tank / Cylinder
- 17 Management electronics
- 18 Boiler
- 19 Automatic air vent valve
- 20 3-way valve (motorised)
- 21 Heat pump flow probe
- 22 Hydraulic manifold
- 23 Chiller line connection gaseous status
- 24 Plate heat exchanger

- 25 Liquid phase detection probe
- 26 Heat pump return probe
- 27 Chiller line connection liquid status
- 28 System probe
- 29 Direct zone pump
- 30 8 l domestic hot water expansion vessel31 Direct zone flow temperature ther-
- mometer 32 - Gas Cock
- ST.005654/001 TRIO PACK HYBRID 4-6-9 I

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# 2 INSTRUCTIONS FOR USE AND MAINTENANCE.

2.1 GENERAL WARNINGS.

# Never expose the indoor unit to direct vapours from a hob.



The device can be used by children at least 8 years old as well as by persons with reduced physical, sensory or mental capabilities, or lack of experience or required knowledge, provided that they are under surveillance, or after they have been instructed relating to the safe use and have understood the potential dangers.

Children must not play with the appliance.

Cleaning and maintenance destined to be performed by the user must not be carried out by unsupervised children.

If temporary shutdown of the indoor unit is required, fractional proceed as follows:

a) drain the heating system if antifreeze is not used;

b) shut off the electrical and water supply.

Only authorized and professionally qualified people for the maintenance and assistance of Immergas products can access the internal cleaning of the Container.

Minimize access to the internal parts of the Containers, remembering at the end of the operation to close the front door and lock it using the locks positioned vertically.

Do not tamper with any parts of the Indoor Unit.



Never clean the appliance or connected parts with easily flammable substances.



Never leave containers or flammable substances in the same environment as the appliance.

Do not climb on the appliance, do not use the appliance as a supporting surface.



Before restoring the pressure in the heating system, make sure you have disconnected the electrical voltage from the appliance; There may be components with temperatures above 50°C, risk of burns.



Only use the user interface devices listed in this section of the booklet.

The use of components involving use of electrical power requires some fundamental rules to be observed such as:

- do not touch the appliance with wet or moist parts of the body; do not touch it when barefoot;
- never pull electrical cables or leave the appliance exposed to atmospheric agents (rain, sunlight, etc.);
- the appliance power cable must not be replaced by the user;
- in the event of damage to the cable, switch off the appliance and contact exclusively qualified staff for replacement;
- if the appliance is not to be used for a certain period, disconnect the main indoor unit external switch.

Water at a temperature of more than 50 °C can cause serious burns. Always check the water temperature



Always check the water temperature before any use.

The temperatures indicated by the display have a tolerance of +/- 3°C due to environmental conditions that cannot be blamed on the indoor unit.



At the end of its service life, the appliance must not be disposed of like normal household waste nor abandoned in the environment but must

be removed by a professionally authorised company as required by current legislation. Contact the manufacturer for disposal instructions.

## 2.2 CLEANING AND MAINTENANCE.

To preserve system integrity and keep the distinguishing safety features, performance and reliability unchanged over time, you must execute maintenance operations on a yearly basis in compliance with what is stated in the point regarding "annual appliance check and maintenance".

# 2.3 TRIO PACK HYBRID REMOTE PANEL (MAIN).



#### 2.3.1 System use.

The integrated electronics, depending on the climatic conditions and on the settings, establishes which system to use to satisfy the system requests, choosing the most convenient and suitable energy sources, or using them simultaneously to achieve the best possible comfort. Once the device has been powered, it goes into the status prior to switch-off. Press the "Modo" (Mode) button to cyclically select the desired mode amongst those available.

The operation mode is general and applies to all zones, the current mode in use is displayed by the relative icon at the bottom left corner (*Fig. 46*).

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Also, depending on the system's configuration, the main screen displays various information regarding the system, amongst which:

Status	Description
1	Room humidity value (if humidity
11	External temperature value (external probe enabled)
<b>a</b>	Production of Domestic Hot Water in progress
<u>\$\$\$</u>	Request for room central heating or cooling in progress
\$ <u>\$</u> \$	Dehumidify and cool room in progress
0	Dehumidify room in progress
	Comfort temperature operation
C	Economy temperature operation
0	Operation in manual mode
X	External probe enabled
- Ster	Anomaly present

The area to which the information refers is shown at the centre of the display. It is possible to display one of the two areas and the information on the domestic hot water part.

Simply press the main switch to cyclically go from Zone 1, Zone 2 and DHW (Domestic hot water).

The lower part of the display shows the parameter that can be changed (it varies according to configuration). Once the system has captured the data (indicated with the text "Attesa dati..." (Waiting for data...)), it is possible to change the value by turning the main switch and pressing to confirm the parameter change.

The values that can be found according to the configuration, are:

- Set room: defines the room zone temperature.
- Set flow: defines the system's flow temperature to the zone.
- Flow offset: changes the operation curve of the external probe.
- DHW (Domestic hot water) set: this defines the DHW temperature.

## 2.3.2 Operating mode.

The indoor unit can work in the following modes:

- STAND-BY ( 🖒 );
- SUMMER ( $\mathfrak{T}$ );
- SUMMER WITH COOLING ( 👛 );
- WINTER ( 🖑 ).

Press the "MODE" button in sequence to set the system to stand-by (), summer 47, summer with cooling 26, winter () position.

• "Stand-by" Mode

Press the "MODE" button in succession until the  $\bigcirc$  symbol appears.

In this mode, the system is able to ensure protection functions only, such as: antifreeze function, antiblock function and any anomaly signals (*Fig. 47*).

In these conditions the system must still be considered powered.

#### • Summer

Press the "MODE" button in succession until the  $\mathcal{T}$  symbol appears.

In this mode the system allows the production of domestic hot water and ensures protection (*Fig. 47*).

#### Summer with cooling

Press the "MODE" button in succession until the 🚔 symbol appears.

In this mode the system allows the production of domestic hot water, room cooling and dehumidification and ensures protection (*Fig. 47*).

#### • Winter

Press the "MODE" button in succession until the 💮 symbol appears.

In this mode the system allows the production of domestic hot water and room central heating / C.H. and ensures protection (*Fig. 47*).

#### List of functions

The following functions can be set on the internal unit:

- DHW (Domestic hot water);
- Central heating / C.H.;
- Cooling;
- Dehumidify.

Status	Description	DHW	Cooling	Central heating	Antifreeze
Q	Stand-by	Disabled	Disabled	Disabled	Activated
I	Summer	Enabled	Disabled	Disabled	Activated
<b>.</b>	Summer with Cooling	Enabled	Enabled	Disabled	Deactivated
<u>e</u>	Winter	Enabled	Disabled	Enabled	Activated

#### DHW

The domestic hot water can be produced with the heat pump or with the boiler.

The system automatically manages the activation of the generators to heat up the domestic hot water in the storage tank unit.

It is possible to set the domestic hot water temperature adjustment in two ways: MANUAL or AUTOMATIC.

The selection takes place in two ways:

or by entering the DHW (Domestic hot water) menu and setting the "Time slot enabling" parameter. This change remains active until the next change of the "Time slot enabling" parameter.

or by turning the main switch of the main DHW (Domestic hot water) page.

This change remains active until the next time slot change within the active calendar or until the default value of the parameter is restored.

#### Manual adjustment (Man)

The temperature of the DHW (Domestic hot water) is set to MAN mode using the "Set DHW (Domestic hot water)" knob *Fig. 46* after having pressed it until the message "DHW (Domestic hot water) set" appears and then turned to the desired value, or by modifying the "Manual set" value within the "DHW (Domestic hot water)" menu.

#### Automatic adjustment (Auto)

The AUTOMATIC domestic hot water temperature adjustment involves setting the "Set comfort" and "Set economy" parameters in the "DHW (Domestic hot water)" menu and choosing the calendar inside the menu.

#### Clock and programs/DHW (Domestic hot water) Program.

In the selected time slots, the DHW (Domestic hot water) set will be automatically set to the "Set comfort" value; outside these, the set DHW (Domestic hot water) will be set to "Set economy" value. It is possible to temporarily modify the DHW (Domestic hot water) set by setting a manual value using the knob of *Fig. 46* after having pressed it until the message "DHW (Domestic hot water) set" appears and then turned to the desired value.

This setting will be lost when the time slot is next changed.

#### DHW (Domestic hot water) Boost

Activating the "DHW (Domestic hot water) Boost" function via the menu.

#### DHW (Domestic hot water)/Boost Function = On

DHW (Domestic hot water) operation takes place with the contribution of both the heat pump and the boiler, with a logic that minimises storage tank unit charging time.

#### **Central heating**

It is possible to set the central heating / C.H. activation parameters for each individual zone in three different ways: MANUAL, AUTOMATIC, OFF.

The selection is made by entering the "Set Point Zone" menu of the zone concerned.

#### Settings/Operating Mode.

There are two types of requests:

- Request from room temperature in the presence of remote control.

#### Enablings/Enabl. Remote control=Probe/Panel.

- Request from TA (room thermostat).

Enablings/Enabl. Room thermostat = YES.

In the first case, the system works in the following way:

Manual adjustment (Man)

The central heating / C.H. request is adjusted according to a fixed room setpoint.

#### Central heating / C.H./Central heating / C.H. manual set.

When the room temperature is lower than the manual central heating / C.H. set, the appliance is started in central heating / C.H.mode.

Automatic adjustment (Auto)

There are two reference setpoints:

Central heating / C.H./Central heating / C.H. comfort set.

#### Central heating / C.H./Central heating / C.H. economy set.

By associating a calendar with the relevant zone program, it is possible to determine the time slots for activating the central heating / C.H. comfort set. The time slots not set, correspond to the central heating / C.H. economy set.

When the detected room temperature is below the central heating / C.H. set active at that moment, the appliance is activated in central heating / C.H. mode.

#### Adjustment OFF

Central heating / C.H. always off.

In the second case, the system works in the following way:

#### <u>Manual adjustment (Man)</u>

The central heating / C.H. demand is activated according to the closing of the TA contact of the relative zone.

#### Automatic adjustment (Auto)

The central heating / C.H. demand is activated according to the closing of the TA contact of the relative zone, only during zone presence in the comfort band.

#### Adjustment OFF

Central heating / C.H. always off.

#### Cooling

It is possible to set the cooling activation parameters for each individual zone in three different ways: MANUAL, AUTOMATIC, OFF.

The selection is made by entering the "Set Point Zone" menu of the zone concerned.

#### Settings/Operating Mode.

There are two types of requests:

- Request from room temperature in the presence of remote control.

#### Enablings/Enabl. Remote control=Probe/Panel.

- Request from TA (room thermostat).

#### Enablings/Enabl. Room thermostat = YES.

In the first case, the system works in the following way:

#### Manual adjustment (Man)

The cooling request is adjusted according to a fixed room setpoint.

#### COOLING/Manual cool. set

When the room temperature is higher than the manual cooling set, the appliance is started in cooling mode.

**TECHNICAL DATA** 

#### <u>Automatic adjustment (Auto)</u> There are two reference setpoints:

# Cooling/Set cooling comfort.

#### Cooling/Cooling economy set.

By associating a calendar with the relevant zone program, it is possible to determine the time slots for activating the cooling comfort set. The time slots not set, correspond to the cooling economy set.

When the detected room temperature is above the cooling set active at that moment, the appliance is activated in cooling mode.

#### Adjustment OFF

#### Cooling always off.

In the second case, the system works in the following way:

#### Manual adjustment (Man)

The cooling demand is activated according to the closing of the TA contact of the relative zone.

#### Automatic adjustment (Auto)

The cooling demand is activated according to the closing of the TA contact of the relative zone, only during zone presence in the comfort band.

#### Adjustment OFF

Cooling always off.

#### Dehumidify

If the system is coupled to a humidistat (optional) or a remote zone panel (optional) or a temp and humidity probe (optional), you can manage the room humidity in summer air conditioning mode.

- If coupled to a humidistat, set the degree of humidity on the humidistat itself (see the instruction booklet).
- If coupled to a humidity temperature sensor, set the humidity percentage in the relative user menu.
- If coupled to a zone remote panel, set the humidity percentage in the relative user menu of the control panel or directly in the menu of the panel (see instruction booklet).

The selection is made by entering the "Set Point Zone" menu of the zone concerned.

#### Dehumidification disabling

It is possible to disable dehumidification for a time slot, typically a night time slot, by setting.

#### Dehumidification/Hourly disabling = Yes

and the start and end times of disabling.

In central heating or cooling request mode, if the temperature of the water in the system meets the request, the system can work simply by activating the circulator pump.



The room anti-freeze function serves to guarantee protection of the system components. If the ambient temperature of the area goes below a limit value (4°C), the heat pump is activated until 5°C is reached.

*The function is not active if Room Thermostat Enable = Yes.* 

#### **Clock and programs**

From this menu, it is possible to set the system's date and time as well as the time slots for operation in Comfort and Economy mode.

#### • Date and time.

The date and time can be set by modifying the parameters in the menu.

Clock and Programs/Set date and time.

Setting date	and time
HOUR	\$ 22:22
DAY	5
MONTH	1
YEAR	2020
	I

#### • Time slots

It is possible to set 4 calendars with 4 time operating slots in system comfort mode. The system will operate in economy mode during out-of-range time of these 4 time slots.

After setting these 4 calendars it is possible to associate them to the various days of the week in the zone programs, DHW (Domestic hot water) and recirculation according to one's needs. Set the time slots by modifying the menu.

#### Clock and programs/Time slots.



# • Program for Zone 1, Zone 2 (if present), DHW (Domestic hot water).

Time ranges (calendars from 1 to 4) are assigned to Zone 1, Zone 2 (if present), DHW (Domestic hot water) and Central heating / C.H. in these menus.

You can assign the calendar to a single day or to a group of days (single day, Monday - Friday, Saturday - Sunday, Monday - Saturday, Monday - Sunday).

Therefore each day may be personalised with 4 different operating programs.

For convenient selection, the bottom part displays the graphics of the relevant calendar being selected (*Fig. 50*).



#### On the menu

#### Zone/Information

**n** entify the status of the various c

it is possible to identify the status of the various controls managing the central heating / C.H..

#### • Holiday program.

If required, it is possible to pause system operation for an established period.

#### Clock and Programs/Holiday Program.

Set the period in which you wish to pause system operation. During this time, the previously set calendars will not be taken into consideration, modifying the menu

Set the period in which you wish to pause system operation. During this time, the previously set calendars will not be taken into consideration.

The antifreeze function is still ensured during the holiday period.

#### Heat pump disabling

It is possible to disable the heat pump operation for a certain time slot, by setting:

#### User/Heat pump disabling = Yes

and the start and end times of disabling.

#### **Integration Disabling**

The use of the integration boiler can be permanently disabled by setting:

#### User/Integration disabling = Yes.

#### Heat pump power reduction

It is possible to reduce the output efficiency of the heat pump for a certain time slot, by setting:



#### User/Heat pump power reduction = Yes

and enabling the parameter:

Support/System Def./HP power reduction enabling

and the start and end times of the reduction.

#### **Screed Heater Function**

The indoor unit is equipped with a function to perform the thermal shock on new radiant panel systems, as required by the applicable standard.

Contact the manufacturer of the radiant panels for the thermal shock characteristics and its correct execution.



To be able to activate the function there must be no remote control connected, while in case of system divided into zones it must be properly connected, both hydraulically and electrically.

The active zone pumps are those with ongoing requests, made via the room thermostat input.

The standard function lasts in total 7 days - 3 days at the lowest temperature set and 4 days at the highest temperature set (*Fig. 51*). Duration can be changed by changing the value of the parameters:

User/Heat-Time at minimum set.

#### User/Heat-Time at maximum set.

and the temperature gradients within the same menu. The function is activated from the indoor unit in stand-by, by accessing the menu.

#### Screed heater/Activation.

At this point, the message "Anomaly no.138: Screed heater in progress" appears on the display.

In case of failure, the function is suspended and will resume when normal operating conditions are reset from the point where it was interrupted.

#### Operation with external probe 🔀

It is possible to use the thermoregulation functions associated to an external probe.

The system is standard set up to use the outdoor condensing unit external probe or an optional external probe.

With the external probe connected and the thermoregulation function active, the system flow setpoint for room central heating / C.H. or cooling is managed by the system according to the outdoor temperature measured (*Par. 1.19*).

You can correct the flow setpoint by choosing the offset value in the specific user menu.

It is possible to enable thermal adjustment for each individual zone. The symbol is present in case of thermoregulation of at least one zone.



- (A) Top set
- (B) Lower set (C) - Days
- TM- Flow temperature

*TECHNICAL DATA* 

#### 2.3.3 Settings menu.

Press the "Menu" button to access a list of variables that enable you to customise use of the system.

To browse the menus, which can be accessed by pressing the relative "RH" or "LH" context buttons, scroll through the sub-menus displayed by turning the main switch. Press the said selector to select the one highlighted.

By pressing repeatedly, you can scroll down the menu levels and go back to a previous level by pressing the "Indietro" (Back) context button. To exit the menu completely, press the "Esci" (Exit) button, which will take you back to the initial page of normal operation. To confirm the parameter change, press the main switch.

## ATTENTION.

By selecting the zone number equal to 1, the only zone present is identified as Zone 1. The following menus refer to firmware rev. 1.0.

Menu	
Set Point Zone 1	[]
DHW	[]
Time and Program	[]
Info	[]
Historical alarm code	[]
Esc	Back

Hereunder is a list of available menus

MAIN MENU			
Voice menu	Description		
Set Point Zone 1	Defines the operating parameters to manage zone 1		
Set Point Zone 2	Defines the operating parameters to manage the zone 2 (present with zone 2 optional kit)		
DHW	Defines the operation parameters in domestic circuit mode		
Time and Program	Defines the date/time and time operating slots		
User	Defines the system parameters that can be modified by the user		
Information	Display system operating data		
Historical alarm code	Displays the list of the last 10 anomalies		
Service	Password protected menu dedicated to a qualified technician		
Language	Defines the remote panel operation language		

Set Point Zone 1 Menu				
Voice menu	Description	Range	Default	Personalized value
Set comfort heat	Room temperature in central heating zone 1 Comfort mode	15 ÷ 35 °C	20	
Set economy heat	Room temperature in central heating zone 1 Economy mode	5 ÷ 25 °C	16	
Set manual heat	Room temperature in central heating zone 1 Manual mode	5 ÷ 35 °C	20	
Set flow heat	Flow temperature in room zone 1 central heating mode	20 ÷ 85 °C	25	
Offset flow heat	Offset temperature for central heating zone 1	- 15 ÷ + 15°C	0	
Set comfort cool	Room temperature in cooling zone 1 Comfort mode	15 ÷ 35 °C	25	
Set economy cool	Room temperature in cooling zone 1 Economy mode	15 ÷ 35 °C	28	
Set manual cool	Room temperature in cooling zone 1 Manual mode	15 ÷ 35 °C	25	
Set humidity cool	Humidity value set for zone 1 in cooling mode	30 ÷ 70 %	50	
Set flow cool	Flow temperature in room zone 1 cooling mode	5 ÷ 25 C	20	
Offset flow cool	Offset temperature for cooling zone 1	-15 ÷ + 15 °C	0	
Operating mode	Zone 1 operating mode	AUTO- MAN-OFF	AUTO	

Menù Set Point Zone 2 Menu (present with 2 zones kit optional)				
Voice menu	Description	Range	Default	Personalized value
Set comfort heat	Room temperature in central heating zone 2 Comfort mode	15 ÷ 35 °C	20	
Set economy heat	Room temperature in central heating zone 2 Economy mode	5 ÷ 25 °C	16	
Set manual heat	Room temperature in central heating zone 2 Manual mode	5 ÷ 35 °C	20	
Set flow heat	Flow temperature in room zone 2 central heating mode	20 ÷ 65 °C	25	
Offset flow heat	Offset temperature for central heating zone 2	- 15 ÷ + 15°C	0	
Set comfort cool	Room temperature in cooling zone 2 Comfort mode	15 ÷ 35 °C	25	
Set economy cool	Room temperature in cooling zone 2 Economy mode	15 ÷ 35 °C	28	
Set manual cool	Room temperature in cooling zone 2 Manual mode	15 ÷ 35 °C	25	
Set humidity cool	Humidity value set for zone 2 in cooling mode	30 ÷ 70 %	50	
Set flow cool	Flow temperature in room zone 2 cooling mode	5 ÷ 25 C	20	
Offset flow cool	Offset temperature for cooling zone 2	-15 ÷ + 15 °C	0	
Operating mode	Zone 2 operating mode	AUTO- MAN-OFF	AUTO	

# N.B.: the zone 1 central heating / C.H. flow must be greater or equal to the zone 2 flow setpoint. The zone 1 cooling flow must be lower or equal to the zone 2 flow setpoint.

	DHW					
Voice menu	Description	Range	Default	Personalized value		
Comfort set	DHW storage temperature in Comfort phase	20 ÷ 60 °C	20			
Economy set	DHW storage temperature in Economy phase	10 ÷ 60 °C	10			
Set manual	HP DHW temperature in Manual phase	10 ÷ 60 °C	10			
DHW Time Slot Enable	Enabling of the DHW (Domestic hot water) setpoint management in automatic mode	AUTO-MAN	I MAN			
Boost Function	Defines the Boost function enabling	No/Yes	No			
Time and Program						
Voice menu	Description	Range	Default	Personalized value		
1						

Voice menu	Description	Range	Default	value
Date and time	Current date and time setting			
Time slots	Defines the time range for operation in Comfort and Economy mode			
	Calendar 1 Slot 1 ON	0-24, 0-45	00:00	
Zone 1 Program	Zone 1 time scheduling			
	Zone 1: Monday	CAL1, CAL2, CAL3,CAL4	CAL1	
	Zone 1: Tuesday	CAL1, CAL2, CAL3,CAL4	CAL1	
	Zone 1: Wednesday	CAL1, CAL2, CAL3,CAL4	CAL1	
	Zone 1: Thursday	CAL1, CAL2, CAL3,CAL4	CAL1	
	Zone 1: Friday	CAL1, CAL2, CAL3,CAL4	CAL1	
	Zone 1: Saturday	CAL1, CAL2, CAL3,CAL4	CAL1	
	Zone 1: Sunday	CAL1, CAL2, CAL3,CAL4	CAL1	
Zone 2 Program	Zone 2 time scheduling			
	Zone 2: Monday	CAL1, CAL2, CAL3,CAL4	CAL1	

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	Time and Program			
Voice menu	Description	Range	Default	Personalized value
	Zone 2: Tuesday	CAL1, CAL2, CAL3,CAL4	CAL1	
	Zone 2: Wednesday	CAL1, CAL2, CAL3,CAL4	CAL1	
	Zone 2: Thursday	CAL1, CAL2, CAL3,CAL4	CAL1	
	Zone 2: Friday	CAL1, CAL2, CAL3,CAL4	CAL1	
	Zone 2: Saturday	CAL1, CAL2, CAL3,CAL4	CAL1	
	Zone 2: Sunday	CAL1, CAL2, CAL3,CAL4	CAL1	
DHW Program	DHW operation time programming			
	DHW (Domestic hot water) - Monday	CAL1, CAL2, CAL3,CAL4	CAL1	
	DHW (Domestic hot water) - Tuesday	CAL1, CAL2, CAL3,CAL4	CAL1	
	DHW (Domestic hot water)- Wednesday	CAL1, CAL2, CAL3,CAL4	CAL1	
	DHW (Domestic hot water) - Thursday	CAL1, CAL2, CAL3,CAL4	CAL1	
	DHW (Domestic hot water) - Friday	CAL1, CAL2, CAL3,CAL4	CAL1	
	DHW (Domestic hot water) - Saturday	CAL1, CAL2, CAL3,CAL4	CAL1	
	DHW (Domestic hot water) - Sunday	CAL1, CAL2, CAL3,CAL4	CAL1	
Holiday Program	Defines the period during which the system disables both hot water heating and room central heating and/or cooling functions. At the end of the set days, the previously active functions will be reset.		Deactive	

	User Menu				
Voice menu	Voice menu Description		Default	Personalized value	
HP Disable	It allows to disable the heat pump according to the set time slot.	Yes/No	No		
HP Disable - Start time	HP Disable - Start time Allows to set when disabling starts.		0		
HP Disable - End time Allows to set when disabling ends.		0 - 23	0		
Disable integration Allows to permanently disable the integration generator. Yes/No		Yes/No	No		
T1 Electricity Price	Allows to enter the price of electricity in euro cents per kWh for time slot 1	0 - 200.00 €	0.28		
T2 Electricity Price	T2 Electricity Price Allows to enter the price of electricity in euro cents per kWh for time slot 2		0.27		
T3 Electricity Price	Allows to enter the price of electricity in euro cents per kWh for time slot 3	0 - 200.00 €	0.27		
T1 ON	Allows to set when time slot 1 starts	0 ÷ 24	08:00		
T2 ON	Allows to set when time slot 2 starts	0 ÷ 24	19:00		
T3 ON	Allows to set when time slot 3 starts	0 ÷ 24	23:00		
Type of gas	Type of gas with which to feed the boiler	Methane / LPG	М		
Unit of measure gas	It establishes the unit of measurement for gas metering	m³/l/kg	m <sup>3</sup>		
Gas price	Allows to enter the gas price in euro	0 - 200.00 €	1		
FD - Time at min set	Defines the time spent at minimum operating temperature during the active function.	1 ÷ 7 days	3		
FD - Rise gradient	Defines the ascent gradient of the temperature.	3 ÷ 30 °C/g	30		
FD - Time at max set	Defines the time spent at maximum operating temperature during the active function.	1 ÷ 14 days	4		
FD - Fall gradient	Defines the descent gradient of the temperature.	3 ÷ 30 °C/g	30		

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	User Menu				
Voice menu	Description	Range	Default	Personalized value	
FD - Min Flow set	Defines the minimum delivery temperature of the screed heater function.	20 ÷ 45 °C	25		
FD - Max Flow set	Defines the maximum delivery temperature of the screed heater function.	25 ÷ 55 °C	45		
Floor Drying - Start		Yes/No	No		
Dehum. zone 1 disable	It allows to disable the zone 1 dehumidifier according to the set time slot	Yes/No	No		
Dehum. zone 1 disab. start	Allows to set when disabling starts.	0 - 23	0		
Dehum. zone 1 disab. end	Allows to set when disabling ends.	0 - 23	0		
Dehum. zone 2 disable	It allows to disable the zone 2 dehumidifier according to the set time slot.	Yes/No	No		
Dehum. zone 2 disab. start	Allows to set when disabling starts.	0 - 23	0		
Dehum. zone 2 disab. end	Allows to set when disabling ends.	0 - 23	0		
HP power red. disable	It allows to activate the heat pump power reduction according to the set time slot.	Yes/No	No		
HP power red. disab. start	It allows to set the reduction start time.	0 - 23	0		
HP power red. disab. end	It allows to set the reduction end time.	0 - 23	0		

Information Menu				
Voice menu	Description			
Leaving Water Temp.	Heat pump flow temperature.			
Entering Water Temp.	Heat pump return temperature.			
External temperature	External temper. detected by the external probe (optional).			
Calculated plant setpoint	Flow temperature requested by the generators.			
Temp. set zone 1	Temperature set on zone 1.			
Flow temperature zone 1	Zone 1 flow temperature.			
Dew point zone 1	Zone 1 dew temperature.			
Temp. set zone 2	Temperature set on zone 2.			
Flow temperature zone 2	Zone 2 flow temperature.			
Dew point zone 2	Zone 2 dew temperature.			
Zone 1 RT state	Zone 1 TA contact closed.			
Zone 2 RT state	Zone 2 TA contact closed.			
Set DHW	Displays the domestic hot water flow set.			
DHW temperature	DHW (Domestic hot water) storage tank water temperature.			
HP Power	Instantaneous power percentage being used at this moment by the system.			
HP system Mode	Describes the heat pump operation mode.			
COP minimum	Displays the minimum COP needed to start the heat pump (only present with boiler enabled).			
СОР НР	Displays the current COP of the heat pump(Displayed only with DHW (Domestic hot water) or central heating / C.H. request).			
Heating Integration	Indicates whether the system request is integrated by another energy source in addition to the heat pump.			
DHW Integration	Indicates whether the system request is integrated by another energy source in addition to the heat pump.			
Boiler set plant	Displays the flow set on the boiler.			
Boiler set sanitary	Displays the DHW (Domestic hot water) set on the boiler.			
Firmware version	Management board software revision			
Display Firmware version	Main remote panel software revision			
Hours of oper. integration	No. of system operation / functioning hours with energy integration.			
Hours of oper. HP	No. of operating hours of the heat pump.			
Audax Pro Model	Identifies the heat pump model of the Audax Pro V2 range (4 - 6 - 9).			
FD - Days Remaining	Days left until completion of the screed heater function.			

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	Historical alarm code			
	Description			
Displays the history log o	f the last 10 anomalies, see <i>Par. 2.3.5.</i>			
	Service Menu			
Voice menu	Description	Range	Default	Personalized value
	Password protected menu dedicated to a qualified technician			
	Language Menu			
Voice menu	Description	Range	Default	Personalized value
Language	Defines the remote panel operation language	ITA - ENG	ITA	

#### 2.3.4 DHW (Domestic hot water) set setting.

To obtain a good DHW (Domestic hot water) comfort, pay attention to the setting of parameters relating to domestic hot water. There is only one DHW probe in the system, therefore it is sufficient to set a single DHW (Domestic hot water) set to regulate the water temperature.

The DHW (Domestic hot water) set can be the one in the main page or the "comfort/eco/manual" set of the DHW (Domestic hot water) menu.

- **DHW (Domestic hot water) set** (manual or eco/comfort). Setting of the wanted domestic hot water temperature.

#### 2.3.5 Fault and anomaly warnings.

The system signals any anomalies by displaying the attention screen with the relative anomaly code (*Fig. 53*).

By pressing the Reset button (for resettable anomalies) it is possible to reset the anomaly. Press the "esci" (exit) button to go back to the main screen and the anomaly is displayed with the *formal symbol*.

You must access the "Storico anomalie" (Anomalies log) menu to display the anomalies log where the last 10 system anomalies are displayed in time order (*Fig. 54*). Turn the main switch to scroll through the list.

From the "Anomalies log" menu, it is also possible to reset the list by selecting "Reset anomalies".



The indoor unit signals any anomalies by means of a code with a key symbol next to it "  $\int_{0}^{\infty}$ " in the centre of the display.

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Error Code	Anomaly signalled	Cause	System status / Solution		
5	Flow probe anomaly	The board detects an anomaly on the flow NTC probe.	The system does not start (1).		
12	Domestic hot water probe anomaly	The board detects an anomaly on the domestic hot water probe.	The hydronic module is unable to produce domestic hot water (1).		
15	Configuration error	If the board detects an anomaly or incongruity on the electric wiring, the appliance will not start.	If normal conditions are restored, the heat generator restarts without having to be reset (1).		
23	Return probe anomaly	The board detects an anomaly on the return NTC probe	The system does not start (1).		
26	Flowmeter anomaly	The board detects an anomaly on the flowmeter. Booster pump, if any, always working.	The system does not start (1). Make sure the booster pump (optional) only activates when requested.		
27	Insufficient circu- lation	This happens when the hydronic module overheats due to poor water circulation in the primary circuit. The causes can be: - hp pump blocked; free the pump; - damaged flowmeter.	Check system circulation and flowmeter. Press the Reset button (1).		
32	Zone 2 flow temperature probe anomaly	If the board detects an anomaly on the zone 2 probe, the system cannot work in the affected area.	(1)		
36	IMG Bus communication loss	Communication between the control units is interrupted due to an anomaly on the boiler control unit or on the IMG Bus.	The boiler does not satisfy the room heating requests (1).		
48	System probe anomaly	The board detects an anomaly on the system flow NTC probe			
50	External probe anomaly	In the event the external probe is not connected or is faulty, the anomaly is indicated.	Check the external probe connection. The system continues to operate with the external probe integrated in the external condensing unit (1). If the external probe is replaced, repeat the installation operations.		
120	High set alarm for dehumidification zone 1	The cooling flow set calculated for dehumidification exceeds the limit set in zone 1.	The calculated flow set is higher than the limit allowed by the dehumidifier. Cool the room and wait for the dew temperature to go back within acceptable values (1).		
121	Zone 1 offline device alarm	The device connected to zone 1 is offline.	(1)		
122	Zone 2 offline device alarm	The device connected to zone 2 is offline.	(1)		
125	zone 1 room temperature probe error	The zone 1 room probe has an out of range resistive value.	(1)		
126	zone 2 room temperature probe error	The zone 2 room probe has an out of range resistive value.	(1)		
129	Zone 1 humidity probe error	Anomaly on the zone 1 humidity probe.	In addition to the humidity, the dew point is not calculated for the zone either (1). Zone humidity cannot be checked.		
130	Zone 2 humidity probe error	Anomaly on the zone 2 humidity probe.	In addition to the humidity, the dew point is not calculated for the zone either (1). Zone humidity cannot be checked.		
132	Alarm set high for zone 2 dehumidification	The cooling flow set calculated for dehumidification is higher than the limit set in zone 2	The calculated flow set exceeds the limit permitted by the dehumidifi- er. Cool the room and wait for the dew temperature to go back within acceptable values (1).		
(1) If the shutdown or fault persists, contact an authorised company (e.g. Authorised Technical After-Sales Service).					

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Error Code	Anomaly signalled	Cause	System status / Solution
133	Zone 1 dehumidifier fault alarm	Anomaly coming from the dehumidifier (optional) on zone 1	The system does not dehumidify in the relative zone (1)
134	Zone 2 dehumidifier fault alarm	Anomaly coming from the dehumidifier (optional) in zone 2	The system does not dehumidify in the relative zone (1)
137	Reset system alarm – Restart the system	When the default parameters are restored, the system needs to be restarted.	Turn the system off and on.
138	Screed heater in progress	Screed heater function in progress.	No demand can be made until the end of the function in progress (1).
139	Deaeration in progress	Air deaeration function in progress.	No demand can be made until the end of the function in progress (1).
142	Errore Dominus offline	Communication with Dominus is offline.	(1)
177	DHW maximum time alarm	Domestic hot water production is not met within the pre-estab- lished time (see parameter P014).	The system continues to operate with non-optimal performance (1)
178	Block: anti- legionella cycle not successful	The anti-Legionella cycle is run without success within the pre-es- tablished time (see parameter P013).	Press the Reset button (1)
179	Liquid phase probe alarm	The board detects an anomaly on the liquid phase NTC probe.	The system does not start (1).
183	Outdoor condensing unit in test mode	A signal notifies that the outdoor condensing unit is in test mode.	During this time, room air conditioning and domestic hot water production require- ments cannot be met
188	Request out of operating range	A request is made with the outdoor temperature exceeding the operating limits ( <i>Par. 1.24</i> ).	The system does not start (1). Wait for the outdoor condensing unit to be restored within operating limits.
189	Time out alarm with communication board	If communication between the printed circuit boards is lost, an anomaly is signalled.	The system does not start (1). Check communication between the P.C.B. and the interface board.
195	Alarm low liquid phase probe temperature	Too low temperature is detected in the liquid phase.	Check that the cooling circuit is working properly (1).
196	High flow temp. block	Excessively high temperature is detected in the flow circuit of the heat pump.	Check the hydraulic circuit (1).
197	Communication board configuration error	An incorrect communication board configuration has been detect- ed.	The system does not start (1).

(1) If the shutdown or fault persists, contact an authorised company (e.g. Authorised Technical After-Sales Service).

#### List of boiler anomalies.

If the boiler is faulty, the error code is displayed in the middle of the control panel (Fig. 46) with code 9xxx where for "xxx" refer to the boiler anomaly code in the relevant instruction manual.

#### List of anomalies outdoor condensing unit.

If the unit is faulty, the error code is displayed in the middle of the control panel (*Fig. 46*), with code 1xxx and a key symbol next to it "  $\mathcal{A}$ ".

Error Code	Anomaly signalled	System status / Solution
101	Outdoor unit communication error	Check the communication cable to the outdoor unit. Check that the interface board works properly. (1)
109	Communication error due to incorrect address of interface board	Check the address on the interface board. (1)
111	MODBUS communication error	Check communication between the management board and interface boards. (1)
162	EEPROM error	Replace the main board of the outdoor condensing unit (1)
177	Emergency error	(1)
198	Error of thermal fuse terminal board (open)	(1)
201	Communication error (failed coupling) between the interface board and the outdoor unit	Check the communication cable to the outdoor unit. Check that the interface board and main board of the outdoor unit work properly. (1)
202	Communication error (failed coupling) between indoor unit and interface board	Check the communication cable to the outdoor unit. Check that the interface board and main board of the outdoor unit work properly (1)
203	Communication error between Inverter and main board of the outdoor unit	Check wiring of communication between the two boards. Replace the main board. Replace the inverter board. (1)
221	Outdoor condensing unit air temperature sensor error	Check the position of the sensor. Check the relative wiring. Replace the sensor. (1)
231	Condenser temperature sensor error	Check the position of the sensor. Check the relative wiring. Replace the sensor. (1)
251	Discharge temperature sensor error	Check the position of the sensor. Check the relative wiring. Replace the sensor.
320	Compressor sensor error (overload protection sensor)	Check the position of the sensor. Check the relative wiring. Replace the sensor. (1)
403	Freezing detection (during cooling operation)	Check the chiller cycle. Check the temperatures of the plate heat exchanger. (1)
404	Protection of outdoor unit when in overload (during safety start-up, normal operating status)	Check the chiller cycle. Check the compressor connections. Check the resistances between the different phases of the compressor. (1)
407	Compressor not working due to high pressure	Check the chiller cycle. (1)
416	The compressor discharge is overheated	(1)
419	Outdoor unit EEV operation error	(1)
425	Not used on this model	(1)
440	Central heating operation stopped (outdoor temperature exceeds 35°C)	(1)
(1)If the	shutdown or fault persists, contact an authorised comp	oany (e.g. Authorised Technical After-Sales Service).

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441       Cooling operation stopped (outdoor temperature below 9°C)         458       Error of outdoor unit fan no.1         461       Compressor start-up error (Inverte         462       Inverter total current overload error         463       Compressor overheated sensor         464       Inverter IPM current overload error         465       Compressor overload error         466       Low voltage error of DC circuit         467       Compressor rotation error         468       Current sensor error (inverter)         469       Voltage sensor error of DC circuit (         470       EEPROM reading/writing error of a         471       EEPROM reading/writing error of a         475       Error of outdoor unit fan no.2 (whe	(1)         (1)         (1)         (1)         (1)         Check the chiller cycle.         Check the compressor connections.         (1)         (1)         (1)         Check the inlet current.         Check the refrigerant charge.         Check normal operation of the fan.         (1)         Check the compressor sensor.         (1)         Check the compressor connections and its normal operation.         Check the refrigerant charge.         Check the refrigerant charge.         Check whether thre are obstacles around the outdoor unit.         Check whether the service valve is open.         Check whether the service valve is open.         Check whether the installation pipes are mounted properly.         (1)         Check the compressor connections and its normal operation.         Check the resistances between the different phases of the compressor.         (1)         Check the input voltage.         Check the compressor connections.         (1)         Check the compressor connections.         (1)         Check the resistances between the different phases of the compressor.         (1)         Check the m
458       Error of outdoor unit fan no.1         461       Compressor start-up error (Inverte         462       Inverter total current overload error         463       Compressor overheated sensor         464       Inverter IPM current overload error         465       Compressor overload error         466       Low voltage error of DC circuit         467       Compressor rotation error         468       Current sensor error (inverter)         469       Voltage sensor error of DC circuit (         470       EEPROM reading/writing error of a         471       EEPROM reading/writing error of a         475       Error of outdoor unit fan no.2 (whe	(1)         er)       Check the chiller cycle. Check the compressor connections. Check the resistances between the different phases of the compressor. (1)         or       Check the inlet current. Check normal operation of the fan. (1)         Or       Check the compressor sensor. (1)         Check the compressor connections and its normal operation. Check the compressor sensor. (1)         Check the compressor connections and its normal operation. Check the refrigerant charge. Check whether there are obstacles around the outdoor unit. Check whether there are obstacles around the outdoor unit. Check whether the service valve is open. Check whether the service valve is open. Check the compressor connections and its normal operation. Check the resistances between the different phases of the compressor. (1)         Check the input voltage. Check the input voltage. Check the resistances between the different phases of the compressor. (1)         Check the resistances between the different phases of the compressor. (1)         Check the resistances between the different phases of the compressor. (1)         Check the resistances between the different phases of the compressor. (1)         Check the main board. (1)
461Compressor start-up error (Inverter462Inverter total current overload error463Compressor overheated sensor464Inverter IPM current overload error465Compressor overload error466Low voltage error of DC circuit467Compressor rotation error468Current sensor error (inverter)469Voltage sensor error of DC circuit (470EEPROM reading/writing error of (471EEPROM reading/writing error of (475Error of outdoor unit fan no.2 (wheteen of (	Check the compressor connections. Check the inlet current. Check the resistances between the different phases of the compressor. (1) Check the inlet current. Check the refrigerant charge. Check the compressor sensor. (1) Check the compressor connections and its normal operation. Check the compressor connections and its normal operation. Check the refrigerant charge. Check whether there are obstacles around the outdoor unit. Check whether there are obstacles around the outdoor unit. Check whether the service valve is open. Check whether the installation pipes are mounted properly. (1) Check the compressor connections and its normal operation. Check the resistances between the different phases of the compressor. (1) Check the input voltage. Check the power connections. (1) Check the compressor connections. (1) Check the resistances between the different phases of the compressor. (1) Check the input voltage. Check the power connections. (1) Check the main board. (1)
462Inverter total current overload error463Compressor overheated sensor464Inverter IPM current overload error465Compressor overload error466Low voltage error of DC circuit467Compressor rotation error468Current sensor error (inverter)469Voltage sensor error of DC circuit (470EEPROM reading/writing error of of471EEPROM reading/writing error of of475Error of outdoor unit fan no.2 (whe	or       Check the inlet current.         Check the refrigerant charge.       Check normal operation of the fan.         (1)       Check the compressor sensor.         (1)       Check the compressor connections and its normal operation.         Check the refrigerant charge.       Check the refrigerant charge.         Or       Check the refrigerant charge.         Check whether there are obstacles around the outdoor unit.       Check whether the service valve is open.         Check whether the installation pipes are mounted properly.       (1)         (1)       Check the compressor connections and its normal operation.         Check the resistances between the different phases of the compressor.       (1)         Check the input voltage.       Check the resistances between the different phases of the compressor.         (1)       Check the resistances between the different phases of the compressor.         (1)       Check the resistances between the different phases of the compressor.         (1)       Check the resistances between the different phases of the compressor.         (1)       Check the main board.         (1)       Check the main board.
463Compressor overheated sensor464Inverter IPM current overload error465Compressor overload error466Low voltage error of DC circuit467Compressor rotation error468Current sensor error (inverter)469Voltage sensor error of DC circuit (470EEPROM reading/writing error of of471EEPROM reading/writing error of of475Error of outdoor unit fan no.2 (whe	Check the compressor sensor. (1) Check the compressor connections and its normal operation. Check the refrigerant charge. Check whether there are obstacles around the outdoor unit. Check whether the service valve is open. Check whether the installation pipes are mounted properly. (1) Check the compressor connections and its normal operation. Check the resistances between the different phases of the compressor. (1) Check the input voltage. Check the power connections. (1) Check the resistances between the different phases of the compressor. (1) Check the resistances between the different phases of the compressor. (1) Check the resistances between the different phases of the compressor. (1) Check the resistances between the different phases of the compressor. (1) Check the resistances between the different phases of the compressor. (1) Check the resistances between the different phases of the compressor. (1) Check the resistances between the different phases of the compressor. (1) Check the resistances between the different phases of the compressor. (1) Check the resistances between the different phases of the compressor. (1) Check the resistances between the different phases of the compressor. (1) Check the resistances between the different phases of the compressor. (1) Check the resistances between the different phases of the compressor. (1) Check the resistances between the different phases of the compressor. (1) Check the resistances between the different phases of the compressor. (1) Check the main board. (1) Check the main board. (1)
464Inverter IPM current overload error465Compressor overload error466Low voltage error of DC circuit467Compressor rotation error468Current sensor error (inverter)469Voltage sensor error of DC circuit (470EEPROM reading/writing error of (471EEPROM reading/writing error of (475Error of outdoor unit fan no.2 (whether the sensor error of the sensor error of the sensor error (	Or       Check the compressor connections and its normal operation.         Check the refrigerant charge.       Check whether there are obstacles around the outdoor unit.         Check whether the service valve is open.       Check whether the installation pipes are mounted properly.         (1)       Check the compressor connections and its normal operation.         Check the resistances between the different phases of the compressor.         (1)       Check the input voltage.         Check the compressor connections.         (1)       Check the compressor connections.         (1)       Check the input voltage.         (1)       Check the compressor connections.         (1)       Check the resistances between the different phases of the compressor.         (1)       Check the main board.         (1)       Check the resistances between the different phases of the compressor.
465Compressor overload error466Low voltage error of DC circuit467Compressor rotation error468Current sensor error (inverter)469Voltage sensor error of DC circuit (470EEPROM reading/writing error of of471EEPROM reading/writing error of of475Error of outdoor unit fan no.2 (who	Check the compressor connections and its normal operation. Check the resistances between the different phases of the compressor. (1) Check the input voltage. Check the power connections. (1) Check the compressor connections. Check the resistances between the different phases of the compressor. (1) Check the main board. (1)
466Low voltage error of DC circuit467Compressor rotation error468Current sensor error (inverter)469Voltage sensor error of DC circuit (470EEPROM reading/writing error of of471EEPROM reading/writing error of of475Error of outdoor unit fan no.2 (who	Check the input voltage. Check the power connections. (1) Check the compressor connections. Check the resistances between the different phases of the compressor. (1) Check the main board. (1)
467Compressor rotation error468Current sensor error (inverter)469Voltage sensor error of DC circuit (470EEPROM reading/writing error of (471EEPROM reading/writing error of (474Inverter temperature sensor error475Error of outdoor unit fan no.2 (who	Check the compressor connections. Check the resistances between the different phases of the compressor. (1) Check the main board. (1)
468Current sensor error (inverter)469Voltage sensor error of DC circuit (470EEPROM reading/writing error of 471EEPROM reading/writing error of 474Inverter temperature sensor error475Error of outdoor unit fan no.2 (whe	Check the main board. (1)
469Voltage sensor error of DC circuit (470EEPROM reading/writing error of (471EEPROM reading/writing error of (474Inverter temperature sensor error475Error of outdoor unit fan no.2 (whe	
470EEPROM reading/writing error of471EEPROM reading/writing error of474Inverter temperature sensor error475Error of outdoor unit fan no.2 (who	(inverter) Check the power connector of the inverter board. Check the connectors RY21 and R200 of the inverter board. (1)
471EEPROM reading/writing error of474Inverter temperature sensor error475Error of outdoor unit fan no.2 (whe	outdoor unit Check the main board.
474Inverter temperature sensor error475Error of outdoor unit fan no.2 (whe	outdoor unit Check the main board. (1)
475 Error of outdoor unit fan no.2 (who	Replace inverter board (1).
	ere present) Check the wiring. Check that the fan is powered. Check the board fuses. (1)
484 PFC overload	Check inductances. Replace inverter board. (1)
485 Incoming current sensor error	Replace inverter board. (1)
500 IPM overheated	Check temperature of inverter board. Switch the machine off. Wait for the inverter to cool down. Switch the machine back on. (1)
554 Coolant gas leak error	Check that the coolant is charged. Check the liquid sensor of the indoor unit. Check whether the service valve is open. Check whether the installation pipes are mounted properly. (1)
590 Inverter board error	Check normal operation of the main board.
601 Not present	(1) Keplace the main board.

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Error Code	Anomaly signalled	System status / Solution	
604	Not present	(1)	
653	Not present	(1)	
654	Not present	(1)	
899	Not present	(1)	<u> </u>
900	Not present	(1)	
901	Not used	Indoor unit error. Check indoor unit. (1)	INSTA
902	Not used	Indoor unit error. Check indoor unit. (1)	
903	Not used	Indoor unit error. Check indoor unit. (1)	
904	Not used	Indoor unit error. Check indoor unit. (1)	
906	Not used	Indoor unit error. Check indoor unit. (1)	
911	Not used	Indoor unit error. Check indoor unit. (1)	USER
912	Not used	Indoor unit error. Check indoor unit. (1)	
916	Not used	Indoor unit error. Check indoor unit. (1)	
919	Not used	Indoor unit error. Check indoor unit. (1)	
(1) If the	shutdown or fault persists, contact an author	ised company (e.g. Authorised Technical After-Sales Service).	

## 2.4 USING THE SECONDARY ZONE REMOTE PANEL (OPTIONAL).

For general operation of the zone remote panel, see the relative instruction booklet.

The settings on the remote panel, such as operating mode, flow setting, humidity setting etc. are synchronised with those on the main remote panel.

Moreover, the main remote panel is not disabled if there is any zone remote panel.

#### 2.5 RESTORE CENTRAL HEATING SYSTEM PRESSURE.

- 1. Periodically check the system water pressure (the indoor unit's pressure gauge hand must indicate a value between 1 and 1.2 bar).
- 2. If the pressure falls below 1 bar (when the system is cold) restore normal pressure via the relevant cock located to the left of the manifold, accessible from the main door (refer to the main components).
- 3. Close the valve after the operation.
- 4. If the pressure reaches values around 3 bar, there is a risk of tripping the safety valve (in this case, remove water from a radiator air vent valve until a pressure of 1 bar is achieved, or ask for assistance from professionally qualified personnel).
- 5. In the event of frequent pressure drops, contact qualified staff for assistance to eliminate the possible system leakage.

## 2.6 DRAINING THE SYSTEM.

Make sure that the filling cock is closed. Open the draining cock (*Fig. 45, pos. 8*). Open all the vent valves present. At the end, close the draining cock. Close all the previously opened vent valves.

If fluid containing glycol was added to the system circuit, make sure it is recovered and disposed of in accordance with standard EN 1717.

## 2.7 DRAINING THE DOMESTIC HOT WATER CIRCUIT.

To do this, always close the domestic cold water inlet upstream of the appliance.

Open any domestic hot water tap to discharge the pressure from the circuit.

Then open the storage tank unit draining cock (*Fig. 43, pos. 1*) and loosen the storage tank hot water outlet fitting to facilitate water drain.

#### 2.8 DECOMMISSIONING.

In the event of permanent system shutdown, contact professional staff for the procedures and ensure that the electrical, water supply lines are previously shut off and disconnected and that the solar collector (if present) is covered.

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# ST.005654/001 TRIO PACK HYBRID 4-6-9 I 61

<u>Pay the utmost attention.</u> Strictly follow the instruction handbook of the outdoor condensing unit before installation and any type of operation on the cooling line.

The appliance operates with R32 refrig-

This gas is ODOURLESS.

R32 refrigerant gas belongs to the low flammability refrigerant category: class A2L according to standard ISO 817. It guarantees high performance with low environmental impact. The new gas reduces the potential environmental impact by one third compared to R410A, having less effect

on global warning (GWP 675).

# 3.2 INITIAL CHECK.

erant gas.

- To commission the package, you must:
- make sure that the declaration of conformity for installation is supplied with the appliance;
- check connection to a 230V~-50Hz power mains, correct L-N polarity and the earthing connection;
- make sure the central heating system is filled with water and the indoor unit pressure gauge reads a pressure of 1-1.2 bar;
- make sure the chiller circuit has been filled according to what is described in the outdoor condensing unit instructions booklet;
  check the activation of the main switch located upstream of the
- indoor unit;
- ensure activation of all adjustment devices;
- ensure production of domestic hot water;
- check tightness of water circuits.

Even if just one single safety check provides a negative result, do not com-

# 3 MAINTENANCE AND INITIAL CHECK INSTRUCTIONS.

# 3.1 GENERAL WARNINGS.

Operators who install and service the appliance must wear the personal protective equipment (PPE) required by applicable law.

The list of possible PPE is not complete as they are indicated by the employer.

Before performing any maintenance operation, make sure:

- -you have disconnected the power to the appliance;
- -you have discharged the pressure from the system and domestic hot water circuit.

Every time you access the internal parts of the containers for ordinary and extraordinary maintenance, it is mandatory to close the front door and lock it using the locks positioned vertically.

#### Supply of spare parts

The device's warranty shall be rendered null and void if unapproved or unsuitable parts are used for main-

tenance or repairs. These will also compromise the product's compliance, and the said product may no longer be valid and fail to meet the current regulations. in regard to the above, only use original Immergas spare parts when replacing components.

If additional documentation needs to be consulted for extraordinary maintenance, contact the Authorised After-Sales Service.







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**NSTALLER** 

#### 3.3 YEARLY EQUIPMENT CHECK AND MAINTENANCE.

NSTALLER

The following checks and maintenance should be performed once a year to ensure operation, safety and efficiency of the appliance over time.



- Check for water leaks or oxidation from/on the fittings.
- Check, after discharging the system pressure and bringing it to zero (read on indoor unit pressure gauge), that the expansion vessel charge is at 1.0 bar.
- Check that the system static pressure (with system cold and after refilling the system by means of the filling valve) is between 1 and 1.2 bar.
- Visually check that the safety and control devices have not been tampered with and/or short-circuited.
- Check the condition and integrity of the electrical system and in particular:
- the power cables must be inside the cable fixings;
- there must be no traces of blackening or burning.
- Check correct lighting and functioning.
- Check correct operation of control and adjustment devices of the appliance. and in particular:
- system regulation probes intervention.
- Check chiller line connections.
- Check mesh filter on system return.
- Check the correct flow rate on plate heat exchanger.
- Check the integrity of the internal insulation.

In addition to yearly maintenance, one must also check the energy efficiency of the thermal system, with frequency and procedures that comply with the indications of the technical regulations in force.

**EXTERNAL UNIT FINNED AIR COIL** 3.4 MAINTENANCE.

We recommend regularly inspecting the finned air coils to check the level of fouling.

This depends on the environment where the unit is installed. The level of fouling will be worse in urban and industrial sites, as well as near trees that lose their leaves.

There are two maintenance levels to clean the coils:

- If the air heat exchangers are encrusted, clean them gently with a brush in a vertical direction.
- Turn off the fans before working on the air heat exchangers.
- To perform this type of intervention, stop the unit only if the maintenance considerations allow it.
- Perfectly clean air heat exchangers ensure an optimal operation of the unit. When the air heat exchangers begin to encrust, they must be cleaned. The cleaning frequency depends on the season and location of the unit (ventilated, wooded, dusty, etc.).
- Do not use pressurised water without a large diffuser. Do not use high-pressure cleaners for Cu/Cu and Cu/Al air coils.
- Concentrated and/or rotating water jets are strictly prohibited. Never use fluid with a temperature above 45°C to clean the air heat exchangers.
- Proper and frequent cleaning (approx. every three months) prevents 2/3 of corrosion problems.
- Clean the air coil using suitable products.

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AC

MZ1 -

RZ1 -

MZ2 -

RZ2 -

\_ AF

- 8 Safety thermostat
- 9 3-way mixing valve (optional)
- 10 Manifold draining valves
- 11 Mixed zone flow probe (optional)
- 12 Mixed zone pump / circulator (optional)
- 13 Direct zone pump \_
- One-way valve 14
- 15 Filter that can be inspected (optional) \_
- 16 Filter that can be inspected
- 17 Antifreeze thermostat \_
- 18 \_ 8 bar safety valve

ST.005654/001 **TRIO PACK HYBRID 4-6-9 I** 

Automatic vent valve

Domestic hot water outlet

Domestic cold water inlet

Direct zone system return

Mixed zone system return

Direct zone system flow

Mixed zone system flow

Storage tank probe

Boiler

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#### 3.6 WIRING DIAGRAM.

Practical power supply diagram.



















#### Expansion kit connection diagram.







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# 3.7 POSSIBLE PROBLEMS AND THEIR CAUSES.

Maintenance operations must be carried out by an authorised company (e.g. Authorised After-Sales Technical Assistance Centre).

#### Noise due to air in the system.

Check opening of the special air vent valve cap (*Det. 14, Fig. 45*). Make sure the system pressure and expansion tank factory-set pressure values are within the set limits.

The factory-set pressure values of the expansion vessel must be 1.0 bar, the value of system pressure must be between 1 and 1.2 bar.

#### 3.8 SYSTEM PROGRAMMING.

The water heater is set up for possible programming of several operation parameters. By modifying these parameters as described below, the system can be adapted according to specific needs. Access the "Assistenza" (Assistance) menu by pressing the right "Menu" button and turning the main switch until selecting the desired menu. Press the main switch to confirm the selection. Insert the relative access code and customise the parameters according to your requirements.

	Service Menu			
Voice menu	Description	Range		
Definition of Zone 1	Zone 1 system setting sub-menu.	-		
Definition of Zone 2	e 2 system setting sub-menu (present with zone 2 optional kit)			
System definition	Sub-menu to define the devices connected to the system.	-		
Thermoregulation	Temperature control setting sub-menu.	-		
DHW definition	Setting sub-menu of the system in DHW (Domestic hot water) mode.	-		
Integration	System integration setting sub-menu.	-		
Heat pump	Heat pump operating parameters sub-menu.	-		
Manual	Manual operating parameters sub-menu.	-		
Factory settings	Allows to reset all parameters with factory values.	Yes / No		

Service Menu -> Definition of Zone 1								
Voice menu	Description	Range	Default	Personali- zed value				
Mode	Establishes the zone 1 operating mode.	- Hot - Cold - Hot+Cold	Hot + Cold					
Enable remote control	Enables operation with a remote zone control To be enabled if a remote zone control is used in zone 1 as room control and not the remote panel, which is used in zone 2 (main zone). - NO = No remote control installed.	No / Contr / Pan / Probe	No					
	<ul> <li>Contr = Not used.</li> <li>Pan = Secondary remote zone panel used to control zone 1.</li> <li>Probe = Temperature and humidity probe.</li> </ul>							
Room sensor modul.	Enables modulation with room probe.	Yes / No	No					
Enable room thermostat	Enables operation of a room thermostat to check the zone.	Yes / No	No					
Enable dew point	In the presence of the humidity sensor, enable calculation of the dew point. The calculation is particularly needed in case of radiant panel systems.	Yes / No	Yes					
Enable dehumidifiers	Enables the operation of a dehumidifier.	Yes / No	No					
Humidistat	Enables the operation of a humidistat.	No / Yes	No					
Max Temp dehumidifier	Maximum flow temperature acceptable for the dehumidifier, beyond which it is kept switched off.	15 - 50	25					
Set Alarm Dehum.	Maximum flow set calculated, acceptable by the dehumidifier.	15 - 50	25					
Dehum. flow set	The dehumidifier flow set	5 - 50	20					

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	Service Menu -> Definition of Zone 2 (present with 2 zones kit optional)						
	Voice menu	Description	Range	Default	Personali- zed value		
	Mode	Establishes the zone 2 operating mode.	- Hot - Cold - Hot + Cold	Hot + Cold			
	Enable remote control	<ul> <li>Enables operation with a remote zone control</li> <li>To be enabled if a remote zone control is used in zone 2 as room control and not the remote panel, which is used in zone 1 (main zone).</li> <li>NO = No remote control installed.</li> <li>Contr = Remote zone control to manage zone 2.</li> <li>Pan = Secondary remote zone panel used to control zone 2.</li> <li>Probe = Temperature and humidity probe</li> </ul>	No / Contr / Pan / Probe	No			
	Room sensor modul	Enables modulation with room probe	Yes / No	No			
ר	Enable room thermostat	Enables operation of a room thermostat to check the zone.	Yes / No	Yes			
VI	Enable dew point	In the presence of the humidity sensor, enable calculation of the dew point. The calculation is particularly needed in case of radiant panel systems.	Yes / No	No			
	Enable dehumidifiers	Enables the operation of a dehumidifier.	Yes / No	No			
	Humidistat	Enables the operation of a humidistat.	No / Yes	No			
	Max Temp dehumidifier	Maximum temperature acceptable of the dehumidifier.	15 - 50	25			
	Set Alarm Dehum.	Maximum setpoint calculated, acceptable by the dehumidifier.	15 - 50	25			
	Dehum. flow set	The dehumidifier flow set	5 - 50	20			
	[						
		Service Menu -> System definition			Dansanali		
	Voice menu	Description	Range	Default	zed value		
J	Main zone	Defines the main zone of the system in which the remote panel will be used.	1 - 2	1			
	Zones number	Defines the number of zones of the system.	1 - 2	1			
	HP Model	Defines the heat pump model combined with the system (No = no heat pump installed).	No Pro4V2, Pro6V2, Pro9V2.	Pro6V2			
	Photovoltaic Enable	Enables the operation combined with a photovoltaic system. If the photovoltaic production is sufficient, the system sets itself for maxi- mum exploitation of the electricity produced.	Yes / No	No			
2	Activation time	Waiting time before activation of the correction.	1 - 120	20			
117	Increase time	Time interval for the increase or decrease of 1°C of correction.	1 - 20	5			
	Max. correction in heating	Max correction during central heating mode.	0 - 10	0			
	Max. correction in cool.	Max correction during cooling mode.	-10 - 0	0			
	BMS	Enabling connection to Dominus or System supervisor.	NO/Domin/ BMS	No			
٦	TA request delay	The generator request is made after the set delay.	0 - 600 s	0			
	ZN1 Definition	Defines the zone 1 configuration.	Dir/Mix	*			
	ZN1 Probe Enable	Zone 1 optional probe enabling (necessary only with mixed zone 1)	No / Yes	*			
	HP disable contact	Enables the disabling contact of the heat pump.	No / Yes	No			
	Multifunction relay 1	<ul> <li>0 = Disabled.</li> <li>1 = Zone 1 in neutral air dehumidification contact.</li> <li>2 = Zone 2 in neutral air dehumidification contact.</li> <li>3 = Zone 1 in cooled air dehumidification contact.</li> <li>4 = Zone 2 in cooled air dehumidification contact.</li> <li>5 = Summer/Winter valve contact.</li> <li>6 = DHW/System valve contact.</li> </ul>	0 - 6	0			

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Service Menu -> System definition					
Voice menu	Description	Range	Default	Personali- zed value	
Multifunction relay 2	<ul> <li>0 = Disabled.</li> <li>1 = Zone 1 in neutral air dehumidification contact.</li> <li>2 = Zone 2 in neutral air dehumidification contact.</li> <li>3 = Zone 1 in cooled air dehumidification contact.</li> <li>4 = Zone 2 in cooled air dehumidification contact.</li> <li>5 = Summer/Winter valve contact.</li> <li>6 = DHW/System valve contact.</li> </ul>	0 - 6	0		NCTATED
HP pump logic	Enable the pump operation with speed set "Max.speeed" or the modulating mode with tracking of the "Modulating" temperature differential.	Max sp / Modul	Modul		Ĭ
HP pump min speed	Value of minimum speed used in modulating operation.	40 - 50 %	50 %		
HP pump max speed	Value of maximum speed used in modulating operation.	50 - 100 %	100 %		
HP pump Delta T	Temperature delta to be maintained with modulating operation.	2 - 20	5		L
HP Enable power red.	Enables HP operation frequency reduction, the activation of which is con- trolled by the relative parameter and the time slot settable from the user menu.	No / Yes	No		$\int$
Reduced power	Power percentage in reduction mode.	50 - 100 %	75 %		
Expansion board enabling	0 = Disabled. 1 = Expansion board enabling.	0 - 100	0		
Expansion board function	<ul> <li>0 = Disabled.</li> <li>1 = Zone 1 in neutral air dehumidification contact.</li> <li>2 = Zone 2 in neutral air dehumidification contact.</li> <li>3 = Zone 1 in cooled air dehumidification contact.</li> <li>4 = Zone 2 in cooled air dehumidification contact.</li> <li>5 = Summer/Winter valve contact.</li> <li>6 = DHW/System valve contact.</li> </ul>	0 - 100	0		LICED
Ignitions timer	The indoor unit has an electronic timer that controls restarting the compressor of the outdoor unit.	0 - 600	180		
Enabling silent mode	Enables a reduction in the compressor frequency and fan speed of the outdoor unit	No - Yes	No		
Enabling silent mode start	Silent mode function start time	0 - 23	0		ŀ
Enabling silent mode end	Silent mode function end time	0 - 23	0		
Parameter 1	Do not use.	0 - 100	**		
Parameter 2	Do not use.	0 - 100	**		
Parameter 3	Do not use.	0 - 100	**		
Parameter 4	Do not use.	0 - 100	**		L L
Parameter 5	Do not use.	0 - 100	**		
Parameter 6	Do not use.	0 - 100	**		T A T
Parameter 7	Do not use.	0 - 100	**		
Parameter 8	Do not use.	0 - 100	**		
Parameter 9	Do not use.	0 - 100	**		141
Parameter 10	Do not use.	0 - 100	**		

(\*): the set value is to be understood as the value to be subtracted from the delivery setpoint.

(\*\*): the "--" symbol indicates that the function is not available.

	Service Menu -> Thermoregulation				
Voice menu	Description	Range	Default	Personali- zed value	
External probe	Defines the external probe connection.	No/OU/Boil./ IU	OU		
Ext. probe correction	Correction of the external probe value.	-9 - +9	0		
Zone 1 thermor. enable	Enables operation with the external probe for zone 1.	No / Yes	Yes		
Zone 2 thermor. enable	Enables operation with the external probe for zone 2.	No / Yes	No		
Thermoregulation heat	Access to the Central heating temperature control submenu	[]	[]		
Thermoregulation cool	Access to the Cooling temperature control submenu	[]	[]		

<b>۲</b>	Service Menu -> Thermoregulation -> Thermoregulation heat				
	Voice menu	Description	Range	Default	Personali- zed value
	Zone 1 Set min flow	Without the external probe it defines the minimum flow temperature that can be set by the user. With the external probe present it defines the minimum flow temperature corresponding to operation with maximum external temperature.	20 ÷ 85 °C	25	
	Zone 1 Set max flow	Without the external probe it defines the maximum flow temperature that can be set by the user. With the external probe present it defines the maxi- mum flow temperature corresponding to operation with minimum external temperature.	20 ÷ 85 °C	45	
	Zone 1 external min temp.	With the external probe present it defines at what minimum external tem- perature the system must operate at the maximum flow temperature.	-25 - +15 °C	-5	
	Zone 1 external max temp.	With the external probe present it defines at what maximum external tem- perature the system must operate at the minimum flow temperature.	-5 - +45 °C	25	
	Zone 2 Set min flow	Without the external probe it defines the minimum flow temperature that can be set by the user. With the external probe present it defines the minimum flow temperature corresponding to operation with maximum external temperature (not present on the version with one zone).	20 ÷ 85 °C	25	
	Zone 2 Set max flow	Without the external probe it defines the maximum flow temperature that can be set by the user. With the external probe present it defines the maximum flow temperature corresponding to operation with minimum external temperature (not present on the version with one zone). $20 \div 85 \text{ °C}$		45	
	Zone 2 external min temp.	With the external probe present it defines at what minimum external tem- perature the system must operate at the maximum flow temperature.	-25 - +15 °C	-5	
	Zone 2 external max temp.	With the external probe present it defines at what maximum external tem- perature the system must operate at the minimum flow temperature.	-5 - +45 °C	25	
	(**): the "" symbol i	indicates that the function is not available.			
		Service Menu -> Thermoregulation -> Thermoregulation	cool		
	Voice menu	Description	Range	Default	Personali- zed value
ļ		Without the external probe it defines the minimum flow that can be set by			

	Service Menu -> Thermoregulation -> Thermoregulation cool				
Voice menu	Description		Default	Personali- zed value	
Zone 1 Set min flow	e 1 Set min flow Without the external probe it defines the minimum flow that can be set by the user. With the external probe present it defines the minimum flow temperature corresponding to operation with maximum external temperature		18		
Zone 1 Set max flow	Without the external probe it defines the maximum flow that can be set by the user. With the external probe present it defines the maximum flow tem- perature corresponding to operation with minimum external temperature5 - 25 °C20				
Zone 1 external min temp.	With the external probe present, it defines at what maximum external tem- perature the system must operate at the minimum flow temperature	20 - 45 °C 25			
Zone 1 external max temp.With the external probe present, it defines at what minimum external tem- perature the system must operate at the maximum flow temperature5 - 45 °C		35			
Zone 2 Set min flow	Without the external probe it defines the minimum flow that can be set by the user. With the external probe present it defines the minimum flow tem- perature corresponding to operation with maximum external temperature (not present on the version with one zone)	5 - 25 °C	18		
Zone 2 Set max flow	Without the external probe it defines the maximum flow that can be set by the user. With the external probe present it defines the maximum flow tem- perature corresponding to operation with minimum external temperature (not present on the version with one zone)	5 - 25 °C	20		

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	Service Menu -> Thermoregulation -> Thermoregulation cool				
Zone 2 external min temp.With the external probe present, it defines at what maximum external tem- perature the system must operate at the minimum flow temperature20 - 45 °C25					
Zone 2 external max temp.       With the external probe present, it defines at what minimum external tem- perature the system must operate at the maximum flow temperature		5 - 45 °C	35		

	Service Menu -> DHW definition				
Voice menu	Description	Range	Default	Personali- zed value	
DHW hysteresis	It establishes at which temperature different must the system activate to heat the domestic hot water with respect to the set value.	3 - 10 °C	5		
Antilegionella Enabling	nables the anti-legionella function. Yes / No No		No		
Antilegio. Time cycle       Establishes the time of activation of the anti-legionella function.       :       02 : 00					
Antilegio Day cycle	Establishes the day of activation of the anti-legionella function.	Mon - Sun	Mon		
Priority	Priority Do not use.		DHW		
Max Time DHW Time after which an alarm is signalled for incomplete DHW (Domestic hot water).		5			
Antilegio. Max Time	Time after which an alarm is signalled for incomplete anti-legionella cycle.	1 - 48 (hours)	3		
DHW delivery offset       The DHW (Domestic hot water) flow temperature is given by the DHW (Domestic hot water) set + DHW (Domestic hot water) flow offset.       0 - 55 °C       10					
DHW optimization Enabling of the DHW (Domestic hot water) energy optimisation function. No / Yes*					
(**): the "" symbol	indicates that the function is not available.				

	Menù Assistenza -> Integrazione					
Voice menu	Description	Range	Default	Personali- zed value		
Min. temp. of integration DHW	Temperature threshold below which integration with the heat pump is activated to serve a DHW request	-25 ÷ +35 °C	-20			
Min. temp. of integration Sys.	Temperature threshold below which integration with the heat pump is activated to serve a system request	-25 ÷ +35 °C	-20			
DHW integration mode	<sup>n</sup> It is possible to select which generator takes care of the dhw mode:		Integ I			
Concomitant mode	Enabling of conjunction function.	No / Yes	Yes			
CH Integration	It is possible to select which generator takes care of the heating mode:		Integ I			
Waiting time Heating	Waiting time to reach the setting set before activation of the integration in room central heating / C.H.		120'			
Waiting time DHW	DHW Waiting time to reach the setting set before activation of the integration in the production of domestic hot water.		60'			
DHW priority time	It is the maximum time of operation in DHW in case of simultaneous request.	0 ÷ 540'	60'			
CH priority time	priority time It is the maximum time of operation in central heating in case of simultaneous request.		90'			
Integration band	Integration band If the flow temperature of the heat pumps is lower than the heating-set value minus the activation band divided by 2, then after a period equal to the activation delay time, the supplementary heater will be turned on.		3			
Integration multiplier	Changes the integration ignition time in relation to HP ignition.	0 - 99	1			
Reset HP Counter	Reset the number of operating hours of the heat pump.	Yes / No	No			
Reset Integr. Counter	Reset hours of operation of the room central heating / C.H. integration.	Yes / No	No			

# N.B.: the manual operation is only active with the system in stand-by.



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[ ]	Service Menu -> Heat pump			
	Parameter name	Voice menu	Voice menu	Unit of measure
	HP Setpoint	Heat pump set	Request setpoint to heat pump.	° C
LER	Leaving Water Temp.	Flow temperature	Instant outlet temperature from the heat pump.	° C
[AL]	Entering Water Temp.	HP Return temperature	Instant inlet temperature to the heat pump.	°C
INS	Discharge Temp.	Compressor outlet temperature °C	Current heat pump compressor temperature.	°C
	Plate exchange Temp.	Cool.temp. on heat exchanger	Coolant temperature inside the plate heat exchanger.	°C
	Coil temperature	Coil temperature	Coil temperature.	° C
$\bigcup$	External temperature	Outside temperature	Room temperature (heat pump installation place) °C.	°C
$\cap$	HP Frequency	HP frequency	Heat pump frequency.	Hz
	System Mode req.	HP Request mode	Status of the request to heat pump.	
	System Mode status	HP Status	Heat pump status.	
	HP Flowmeter	Flow meter	HP circulator instantaneous speed.	
	System State	Status parameter	Technical parameter (only for Immergas Assistance).	
SER	Integration State	Integration state parameter	Technical parameter (only for Immergas Assistance).	
	Output status	Output status parameter	Technical parameter (only for Immergas Assistance).	
Ð	EEV	Exp.valve position	Position of the expansion valve.	
	Inverter Current	Inverter current	Outdoor unit inverter current.	
	Fan Speed	Fan speed	Outdoor unit fan speed.	
	Audax Pro setpoint	Audax Setpoint	Heat pump current setpoint.	
	OU revision	OU Board revisions	Access to external unit board revision submenu	
$\cup$	Information 1	-	-	
	Information 2	-	-	
N	Information 3	-	-	
CI/	Information 4	-	-	
IN	Information 5	-	-	
H	Information 6	-	-	
ΈC	Information 7	-	-	
ΕT	Information 8	-	-	
NC NC	Information 9	-	-	
IAI	Information 10	-	-	
'EN	<b></b>			
IN		Servic	e Menu -> Heat pump -> OU revision	TT. ' C
[A]	Parameter name	Voice menu	Voice menu	Unit of measure
$\mathbf{Z}$	OU main board			

# Service Menu -> Heat pump -> OU revision

Parameter name	Voice menu	Voice menu	Unit of measure
OU main board rev. n.	UE board rev. no.	Outdoor condensing unit main board firmware revision.	
OU main board rev. date	UE board rev. data	Outdoor condensing unit main board firmware data.	
OU inverter rev. n.	UE inverter rev. no.	Outdoor condensing unit inverter board firmware revision.	
OU inverter rev. date	UE inverter rev. data	Outdoor condensing unit inverter board firmware data.	
OU eeprom rev. n.	UE eeprom rev. no.	Outdoor condensing unit EEPROM firmware revision.	
OU eeprom rev. date	UE eeprom rev. data	Outdoor condensing unit EEPROM firmware data.	
OU interface rev. n.	UE interface rev. no.	Communication board firmware revision.	
OU interface rev. date	UE interface rev. data	Communication board firmware data.	
Expans. board rev. (H)	Expans.board Rev. (H)	Revision of the expansion board (top part).	



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Service Menu -> Heat pump -> OU revision				
Expans. board rev. (L)	Expans.board Rev. (L)	Revision of the expansion board (bottom part).		

Service Menu -> Manual				
Parameter name	Voice menu	Voice menu Voice menu		
Deaeration enab.	Enables the deaeration function of the system.	Yes / No	No	
DHW Three-way	Manual activation of the DHW (Domestic hot water) 3-way.	On / Off	Off	
Enable boiler	Manual activation of the boiler.	On / Off	Off	
Flow temp. of the boiler	Operation / Functioning temperature during manual activation of the boiler.	25 ÷ 85 °C	25	
Circulator zone 1	Manual ignition of zone 1 circulator pump.	On / Off	Off	
		- Off		
Mixing valve zone 2	Manual enabling of the mixing valve on zone 2.	- Close	Off	
		- Open		
Dehumidifier zone 1	Manual ignition of dehumidifier on zone 1.	On / Off	Off	
Air conditioning zone 1	Manual ignition of air conditioner on zone 1.	On / Off	Off	
Circulator zone 2	Manual zone 2 circulator ignition (present with zone 2 optional kit).	On / Off	Off	
Dehumidifier zone 2	Manual ignition of the zone 2 dehumidifier (present with zone 2 optional kit).	On / Off	Off	
Manual operation	Heat pump operation override (all controls on the flow and return sensors are disabled with these modes). 0 - Off. 1 - Test cooling. 2 - Test central heating. 3 - Test cooling with ramp. 4 - Test central heating with ramp.		0	
HP Pump forcing	Enables the circulation pump to be manually overridden at the set speed.	0 - 100 %	0 %	
Leaving Water Temp.	Heat pump flow temperature.			
Entering Water Temp.	Heat pump return temperature			
HP Frequency	Compressor frequency.	0 - 100 Hz		
HP Flowmeter	Flow meter	HP circulator instantaneous speed		

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# 3.9 PROGRAMMING AND USE OF THE ZONE REMOTE PANEL.

# Trio Pack Hybrid remote panel on zone 1 and Remote zone

panel on zone 2.

Zone 1	Zone 2
Trio Pack Hybrid remote panel	Remote zone control
Assistance Menu -> System definition -> Main zone:1	Assistance Menu -> Device configuration -> Slave address: 42
Assistance Menu -> Zone 1 Definition ->	Assistance Menu -> Device configuration -> Baud rate: 9600
Remote control enabling:NO	Assistance Menu -> Device configuration -> Parity bit: Even
Assistance Menu -> Zone 2 Definition -> Remote control enabling:	Assistance Menu -> Device configuration -> Stop Bits: 1
Tenior control enability	Assistance Menu -> Device configuration -> Heat pump control: NO

# Trio Pack Hybrid remote panel on zone 2 and Remote zone panel on zone 1.

	Zone 1	Zone 2
	Remote zone control	Trio Pack Hybrid remote panel
	Assistance Menu -> Device configuration -> Slave address: 41	Assistance Menu -> System definition -> Main zone:2
	Assistance Menu -> Device configuration -> Baud rate: 9600	Assistance Menu -> Zone 1 Definition ->
~	Assistance Menu -> Device configuration -> Parity bit: Even	Remote control enabling:Panel
SE	Assistance Menu -> Device configuration -> Stop Bits: 1	Assistance Menu -> Zone 2 Definition -> Remote control enabling: NO
Þ	Assistance Menu -> Device configuration -> Heat pump control: NO	

# 3.10 RS-485 MODBUS CONVERTER CONFIGURATION.

To ensure communication between the supervision board and the boiler, check the correct configuration of the DIP-SWITCHES of the RS-485 Modbus module (*Ref. Fig. 64*).



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# 3.11 FIRST IGNITION PARAMETER SETTING.

During the first activation of the appliance, it is necessary to customise the following parameters, which concern the generator operation, the type of outdoor condensing unit and the type of system connected to the appliance.

#### In the menu

#### Assistance/System definition

it is possible to modify the heat pump circulator speed by modifying the parameter "HP circ max speed".

IT IS necessary to adjust the pump speed according to the appliance power, to improve the operating efficiency of the machine. It is suggested to set the following values:

Trio Pack Hybrid 4 I: Speed = 60%

Trio Pack Hybrid 6 I: Speed = 70%

Trio Pack Hybrid 9 I: Speed = 80%

IT IS also necessary to adjust the speed of the zone pumps according to the type of system present.

This operation must be carried out directly on the relative zone pump (see *Par. 1.25*).

The heat pump is equipped with a standard boiler, capable of operating as an alternative to the heat pump for the DHW (Domestic hot water) and system functions.

Modifying the parameter:

## Integration/DHW (Domestic hot water) integration enabling

it is decided whether to activate only the heat pump or only the boiler or both to perform the DHW Mode.

Modifying the parameter:

#### Integration/DHW (Domestic hot water) wait time

it is decided how long to activate the heat pump and the boiler alternately.

When the outdoor temp is below:

#### Integration/Minimum intgr.temperature

the boiler activates automatically. Modifying the parameter:

#### Integration/System integration enabling

it is decided whether to activate only the heat pump or only the boiler or both to perform the System function. Modifying the parameter:

#### Central heating wait time/integr.

it is decided how long to activate the heat pump and the boiler or both together.

When the outdoor temp is below:

#### Integration/Minimum integration temperature

the boiler activates automatically.

In case of simultaneous DHW (Domestic hot water) and system requests, the system alternates the two operating modes according to the times set in the parameters:

#### Integration/DHW (Domestic hot water) preced. time

Integration/DHW (Domestic hot water) preced. time

The first served operating mode, in case of contemporaneity, is decided with the parameter:

## DHW (Domestic hot water) configuration/ Precedence.

The DHW Mode can have a maximum duration, settable with the parameter:

# DHW (Domestic hot water) configuration/Max DHW (Domestic hot water) time

beyond which the alarm is signalled.

The heat pump can manage up to 2 distribution pumps. To activate the correct number of distribution pumps, modify the parameter:

#### System definition/Zone number.

IT IS possible to customise the operation of each individual zone. Each zone can be enabled for a single operating mode, modifying the parameter:

## Zone 1-2 Definition/Mode.

The system request for each zone can be made from a room thermostat, which must be enabled in the menu:

#### Zone 1-2 Definition/Enabl. room thermostat

In case a remote device is used to control the requests, it is necessary to modify the parameter:

#### Zone 1-2 Definition/Enabl. Remote control.

#### **Automatic Vent Function**

In the case of new systems and, in particular, for floor systems, it is very important that de-aeration is performed correctly. The function consists of the cyclic activation of the pumps and the 3-way valve.

The function is activated by setting:

User/Enabl. Func. De-aeration = Yes.

De-aeration lasts 9 hours and it can be interrupted by setting:

User/Enabl. Func. De-aeration = No.

If a dehumidifier is present, it is necessary to modify the parameter:

## Zone 1-2 Definition/Enabl. dehumidifiers.

It can happen with the dehumidifier that there are problems in receiving a too high flow temp. For this reason, dehumidifier ignition can be prevented until the flow water drops below the level:

#### Zone 1-2 Definition/Max dehumidif. temp.

Furthermore, if the setpoint calculated for the dehumidification is too high to carry out a request, the alarm is signalled and the dehumidifier is stopped. This value can be edited through the parameter:

#### Zone 1-2 Definition/Set dehumidif. alarm

In case a humidistat is used to control the dehumidification requests, it is necessary to modify the parameter:

#### Zone 1-2 Definition/Humidistat.

In the presence of a floor system, it is necessary to avoid the formation of condensate in the floor by enabling the use of the dew temperature calculation:

#### Zone 1-2 Definition/Enabl. dew point.



It is possible to enable the flow temperature control via the thermoregulation with "room" probe, by modifying the parameter:

#### Zone 1-2 Definition/Room probe modul.

The system flow temp drops (it rises in case of cooling) when the room temp. approaches the room setpoint. Modulation with room probe can only be enabled in the presence of a zone remote device.

Make sure that the boiler parameter A5 Storage tank DHW (Domestic hot water) activation offset is set to 3

# 3.12 DHW (DOMESTIC HOT WATER) BOOST FUNCTION.

In order to activate the DHW (Domestic hot water) BOOST function, it is necessary to enable the boiler by changing the parameter:

**Integration/Enable DHW (Domestic hot water) integration** and enabling the function by modifying the parameter:

DHW (Domestic hot water)/Boost Function

# 3.13 ANTI-LEGIONELLA FUNCTION.

The indoor unit is equipped with a function to perform a thermal shock on the storage tank unit.

This function brings the generator temperature to the maximum allowed with integrative boiler enabled.

The function is enabled via the menu:

## Config. DHW (Domestic hot water)/Anti-legion. enabling.

The function is activated at the time set via the parameter:

Config. DHW (Domestic hot water)/Anti-legion.cycle time.

on the week day set on the menu:

## Config. DHW (Domestic hot water)/Anti-legion.cycle day;

The maximum allowed duration of the function corresponds to the value set in the parameter:

## Config. DHW (Domestic hot water)/Max legionella time;

if the function is not completed within the maximum allowed time, an alarm will be triggered.

IT IS possible to activate the function only with boiler enabled and eventually a thermostatic valve must be installed at the DHW outlet to prevent burns.



# 3.14 HEAT PUMP CIRCULATOR FUNCTION.

The operating mode of the heat pump circulator can be defined via the parameter:

## System definition/HP circulator mode,

by setting **Max speed** the circulator will always work at the speed defined by the **Maximum HP circulator speed**;

by setting **Modul** the circulator will work at variable speed between the values defined by the **Maximum HP circulator speed** and **Minimum HP circulator speed** with regulation logics aimed at minimising consumption and ensure the temperature delta between flow and return defined by the **HP circulator T Delta** parameter.

# 3.15 PUMP ANTI-BLOCK FUNCTION.

The hydronic module has a function that starts up the pump at least once every 24 hours for 30 seconds in order to reduce the risk of the pump locking up due to prolonged inactivity.

# 3.16 3-WAY ANTI-BLOCK SYSTEM.

The hydronic module has a function that activates the motorised 3-way unit 24 hours after the last time it operated by running a complete cycle in order to reduce the risk of the 3-way blocking due to prolonged inactivity.

# 3.17 SYSTEM SETPOINT CORRECTION FUNCTION.

In the presence of hydraulic disconnections on the system downstream of the appliance distribution circuit, it is possible to activate a function that makes it possible to correct the request setpoint to the generator to approach the set zone setpoint as much as possible. The corrections can be made either in central heating / C.H. or in cooling mode.

Activation takes place by setting the parameters:

# System definition/Max central heating / C.H. correction

#### System definition/Max cooling correction

with a value > 0°C. Following a demand, the correction begins after a time equal to:

#### System definition/Activation time

and continue by 1°C each:

## System definition/Increase time

minutes.

# 3.18 PHOTOVOLTAIC FUNCTION.

Should the photovoltaic contact (*contact "S39" Fig. 20*) be closed, the accumulated DHW is heated to a temperature of 60 °C via heat pump operation.

In case of simultaneous DHW (Domestic hot water) and system request, the system will decide which service to satisfy, in order to ensure the best comfort.

Install a mixing valve at the storage tank outlet.



# 3.19 ZONE 2 SAFETY THERMOSTAT FUNCTION.

In case of zone 2 installation, the safety thermostat installed on the flow branch runs a check on the zone flow temperature; if the limit is exceeded, the mixing valve closes leaving the circulator running.

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# 3.20 CONJUNCTION MODE.

In case of simultaneous DHW (Domestic hot water) and system request, the system decides which to service to perform on the basis of an alternating logic determined by the system.

It is possible to modify this logic, so that the system simultaneously deals with both services, using the generators available.

IT IS possible to activate operation in this mode by modifying the parameter:

Integration/Conjunction mode.

# 3.21 HEAT PUMP DISABLING FUNCTION.

With a closed contact (*contact "S43" Fig. 28*) the heat pump operation is inhibited. No request will be met, excluding the safety functions.

To enable this function, it is necessary to modify the parameter:

System definition/Contact Disab. HP = Yes

# 3.22 DIVERTER VALVE MANAGEMENT (SUMMER / WINTER) (OPTIONAL).

Valid only in conjunction with relay kit 2.



The unit electronics has a 230 V outlet to manage the summer / winter diverter valves.

The voltage output is active when the appliance is in SUMMER mode with Cooling.

# 3.23 DIVERTER VALVE MANAGEMENT (DHW/SYSTEM) (OPTIONAL)

Valid only in conjunction with relay kit 2.



The two multi-function relay kit allows the potential-free contact of the outlet to be used to control a 3-way DHW/system valve (*Fig.* 64). Contact closure occurs in DHW mode. To enable this function, it is necessary to adjust the parameter:

# Plant definition/Multifunction relay 1-2 = 6

# 3.24 EXTERNAL PROBE SETTING (OPTIONAL).

To activate the optional external probe, it is necessary to modify the parameter:

## System definition/Temperature control/External probe.

If the temperature probe is particular far from the indoor unit, it is possible to correct its value by modifying:

System definition/Temperature control/External probe correct.

# 3.25 MANUAL DRIVES

In the menu:

Assistance/Manual

it is possible to manage all the main appliance loads in manual mode.

These parameters must be used in case of system troubleshooting. To correctly activate the functions, it is necessary to set the system in "stand-by".

# 3.26 OUTDOOR UNIT TEST MODE FUNCTION.

When test mode is used (see Outdoor condensing unit instruction booklet), the indoor unit must be set in a mode other than "Stand-by".

Before activating the Test mode function, wait at least 3 minutes after setting the operating mode.

The alarm 183 is triggered during the test, meaning "Test mode" in progress.

# 3.27 OUTDOOR UNIT PUMP DOWN FUNCTION.

If the pump down function is used (see outdoor condensing unit instruction booklet) the indoor unit must be set in "Stand-by". The function can only be activated if the appliance is not under alarm.

# 3.28 SUPERVISION DEVICE CONFIGURATION.

The appliance can be configured so that it can be controlled by the external supervision devices such as Dominus or other types of home automation systems (not supplied by Immergas). For the configuration, it is necessary to modify the parameter:

## System definition/System supervision.

It is not possible to configure both devices simultaneously.

# 3.28 SILENT MODE FUNCTION.

In the menu: "Assistance/System Definition", by setting the **Enable** parameter **Silent Mode = Yes**, it is possible to activate the Silent Mode function, which provides for a reduction in the noise of the external unit by acting on the frequency of the compressor and the speed of the fans.

The function will be activated in the time slot defined through the Start and End Enable parameters Silent Mode.

The function involves a reduction in the maximum power of the heat pump.

# 3.29 YEARLY MAINTENANCE.

- Check the integrity of the storage tank / cylinder magnesium anode.
- Check tightness of the assembly elements (screws, bolts, plugs, structure elements, etc.).
- Check that the system is in good condition.

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- Check for water leaks or oxidation from/on the fittings.
- Perform a visual check to make sure that the safety and control devices have not been tampered with and in particular, the regulator probe, the expansion vessel and the safety valve.
- In case of hard water it is advisable to remove the lime scale from the storage tank / cylinder at least once a year.
- Service the boiler according to the guidelines in the relative instruction book.
- Service the heat pump (if present) according to the guidelines in the relative instruction book.

#### Vent

- Any air present in the system must be bled:
- upon start-up (after filling)
- if necessary, e.g. in the event of breakdown.

## Replacing the anode

The anode (c2) present in the storage tank must be replaced every year, as shown below.

## 3.30 DECOMMISSIONING.

In the event of permanent system shutdown, contact professional staff for the procedures and ensure that the electrical, water and gas supply lines are shut off and disconnected and that the solar collector (if present) is covered.





# 4.1 TECHNICAL DATA TABLES.

The following data refers to product data.

Nominal performance		Trio Pack Hybrid 4 I	Trio Pack Hybrid 6 I	Trio Pack Hybrid 9 I
Nominal data for low temperature applications (A7/W35) *				
Nominal central heating output	kW	4.40	6.00	9.00
Absorption	kW	0.85	1.22	1.87
COP	kW/kW	5.20	4.92	4.81
Nominal data for low temperature applications (A35/W18) *	·			
Nominal cooling output	kW	5.00	6.50	8.70
Absorption	kW	1.09	1.47	2.11
EER	kW/kW	4.59	4.42	4.12
Nominal data for intermediate temperature applications (A7/W				
Nominal central heating output	kW	4.20	5.40	8.60
Absorption	kW	1.09	1.51	2.33
COP	kW/kW	3.85	3.58	3.69
Nominal data for intermediate temperature applications (A35/W	V7) **			
Nominal cooling output	kW	3.60	4.70	6.50
Absorption	kW	1.11	1.44	1.95
EER	kW/kW	3.24	3.26	3.33
Nominal data for medium temperature applications (A7/W55) *	**			
Nominal central heating output	kW	3.90	4.80	8.00
Absorption	kW	1.32	1.81	2.73
COP	kW/kW	2.95	2.65	2.93

\* Central heating mode status: heat exchanger water inlet/remains at 30 °C/35 °C, outdoor air temperature 7 °C db/6 °C wb. Performance in compliance with EN 14511.

Cooling mode status: heat exchanger water inlet/remains at 23 °C/18 °C, outdoor air temperature 35 °C. Performance in compliance with EN 14511.

\*\* Central heating mode status: heat exchanger water inlet/remains at 40 °C/45 °C, outdoor air temperature 7 °C db/6 °C wb.

Cooling mode status: heat exchanger water inlet/remains at 12 °C/7 °C, outdoor air temperature 35 °C. Performance in compliance with EN 14511.

\*\*\* Central heating mode status: inlet/remains at 47 °C/55 °C, outdoor air temperature 7 °C db/6 °C wb. Performance in compliance with EN 14511.

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# Indoor unit general data.

			Trio Pack Hybrid 4 I	Trio Pack Hybrid 6 I	Trio Pack Hybrid 9 I
ER	Dimensions of Internal Unit (Width x Height x Depth) Solar - Domus	mm	950x	2200x350 - 975x2110	)x365
Η	Water content	1		30.4	
Ā	System expansion vessel volume	1		8	
IS	System expansion vessel pre-charged pressure	bar		1	
	Hydraulic circuit max. operating pressure	kPa		300	
	Domestic hot water circuit min. dynamic pressure	kPa		30	
	Maximum domestic hot water circuit pressure	kPa		800	
	DHW expansion vessel volume	1		8	
	DHW expansion vessel pre-charged pressure	bar		3	
$\cup$	Water content in the storage tank unit	1		156.9	
$\frown$					
	Electrical connection	V/Hz	M	onofase, 230Vac, 50I	Hz
	Absorption without additional loads	W		110	
	Electrical resistance absorption	W		6000	
	System integrative resistance absorption	W		1500	
	EEI value	-	≤ 0,20 - Part. 3 IPX5D		
~	Equipment electrical system protection	-			
E	Room central heating seasonal energy efficiency (ns)	%		94	
Ы					
	Ambient temperature range in summer mode	°C		$+10 \div +40$	
	Ambient temperature range in winter mode	°C		-5 ÷ +35	
	Ambient temperature range in winter mode with antifreeze kit	°C		-15 ÷ +35	
	Empty UI weight	kg		99.8	
$\cup$	Full UI weight	kg		287.1	

# General product data.

		Trio Pack Hybrid 4 I	Trio Pack Hybrid 6 I	Trio Pack Hybrid 9 I
Maximum heating temperature	°C		65	·
Adjustable central heating temperature (max operating field)	°C		20-65	
Cooling adjustable temperature (max operating field)	°C		5-25	
Minimum circulation flow rate	l/h		500	
Head available with 1000 l/h flow rate	kPa		53.1	
Head available with 2000 l/h flow rate	kPa		11	
Domestic hot water adjustable temperature	°C		10-60	
Cooling outdoor temperature	°C		1046	
Central heating / C.H. outdoor temperature	°C	-25 35		
Domestic hot water outdoor temperature	water outdoor temperature °C -25 35			
Domestic hot water outdoor temperature with DHW integration resistance	°C	-25 46		

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# 4.2 TRIO PACK HYBRID 4 I PRODUCT FICHE (IN COMPLIANCE WITH REGULATION 811/2013).

A	Supplier's name or trademark		-	Immergas S.p.A.
В	Supplier's model identifier	-	TRIO PACK HYBRID 4 I	
6	For space heating	Application temperature	-	Average temperature
	For water heating	Stated load profile	-	L
D	Second an every officiancy class of volume heating	Average temperature	-	A++
D	Seasonal energy enciency class of room heating	Low temperature	-	A+++
	Energy efficiency class of water heating		-	A+
Е	Nominal heat output (avarage climate condition)	Average temperature	kW	5
E	Nominal near output (average chinate condition)	Low temperature	kW	4
	Annual energy consumption for room heating (average	Average temperature	kWh	3199
F	climate condition)	Low temperature	kWh	2280
	Annual energy consumption for water heating (averag	kWh	816	
	Seasonal energy efficiency of room heating (average	Average temperature	%	126.0
G	climate condition)	Low temperature	%	178.0
	Energy efficiency class of water heating (average clima	%	125.0	
Н	Lwa sound power level indoors	dB	-	
I	Operation only during dead hours	-	No	
J	Specific precautions	-	-	
		Average temperature	kW	4
	Nominal heat output (colder climate condition)	Low temperature	kW	4
K		Average temperature	kW	5
	Nominal heat output (warmer climate condition)	Low temperature	kW	5
	Annual energy consumption for room heating (colder	Average temperature	kWh	3900
	climate condition)	Low temperature	kWh	2781
T	Annual energy consumption for room heating (warmer	Average temperature	kWh	1753
	climate condition)	Low temperature	kWh	1130
	Annual energy consumption for water heating (colder	kWh	-	
	Annual energy consumption for water heating (warme	er climate condition)	kWh	-
	Seasonal energy efficiency of room heating (colder	Average temperature	%	98.0
м	climate condition)	Low temperature	%	139.0
NI	Seasonal energy efficiency of room heating (warmer	Average temperature	%	149.0
	climate condition)	Low temperature	%	233.0
N	Lwa sound power level outdoors		dB	58

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# Average temperature table (47/55) average zones.

Model	TRIO PA	СК НҮН	BRID 4 I				
Air/water heat pump	Air/water heat pump			Low temperature heat pump		•	NO
Water/water heat pump			NO	With additional central heating device			NO
Brine/water heat pump			NO Mixed central heating device with heat pump:				YES
The parameters are declared for average tempheat pumps are declared for low temperature	perature ap applicatio	plication n	ı, except	for low temperature heat pumps. The parameter	ters for low	tempera	ture
The parameters are declared for average clim	natic condit	tions					
Element	Symbol	Value	Unit	Element	Symbol	Value	Unit
Nominal heat output	Nominal output	5.00	kW	Room central heating seasonal energy efficiency	η	128.0	%
Central heating capacity declared with a part perature equivalent to 20°C and outdoor ten	tial load an perature T	d indoor	tem-	Performance coefficient declared with indoo 20°C and outdoor temperature T <sub>i</sub>	r temperati	ure equiv	alent to
$T_{i} = -7 \text{ °C}$	Pdh	4.4	kW	$T_j = -7 \text{ °C}$	COPd	2.10	-
$T_j = +2 \text{ °C}$	Pdh	2.7	kW	$T_j = +2 \ ^{\circ}C$	COPd	3.10	-
$T_j = +7 \text{ °C}$	Pdh	1.7	kW	$T_j = +7 \text{ °C}$	COPd	4.46	-
$T_{i} = + 12 \text{ °C}$	Pdh	1.9	kW	$T_{j} = + 12 \text{ °C}$	COPd	5.72	-
$T_j = bivalent temperature$	Pdh	4.4	kW	$T_{j} = bivalent temperature$	COPd	2.10	-
$T_{j}$ = operating limit temperature	Pdh	4.2	kW	$T_{j}$ = operating limit temperature	COPd	1.51	-
for air/water heat pumps: $T_i = -15 \text{ °C} (\text{if TOL} < -20 \text{ °C})$	Pdh	0.0	kW	for air/water heat pumps: $T_i = -15 \text{ °C}$ (if TOL < - 20 °C)	COPd	0	-
Bivalent temperature	$T_{\rm biv}$	-7	°C	for air/water heat pumps: operating limit temperature	TOL	-10	°C
Central heating capacity cycle intervals	Pcych	0.0	kW	Cycle intervals efficiency	COPd	0	-
Degradation coefficient	Cdh	0.9	-	Water heating temperature operating limit	WTOL	55	°C
Different mode of energy consumption from	the active	mode	1	Additional central heating device (Victrix Te	era 24 Plus	V2)	
OFF mode	P <sub>OFF</sub>	0.004	kW	Nominal heat output	Psup	24	kW
Thermostat mode off	P <sub>TO</sub>	0.014	kW				
Standby mode	P <sub>SB</sub>	0.014	kW	Type of energy supply voltage		Gas	
Guard heating mode	Р <sub>ск</sub>	0.000	kW				
Other items		-					
Capacity control	VA	ARIABLI	E	For air/water heat pumps: nominal air output to outside	-	2400	m³∖h
Indoor/outdoor sound level	L <sub>WA</sub>	-/58	dB	For water or brine/water heat pumps:			
Annual energy consumption	Q <sub>HE</sub>	3164	kWh o GJ	nominal flow of brine or water, outdoor heat exchanger	-	-	m³∖h
For mixed central heating appliances with a	heat pump						
Stated load profile		L		Water central heating energy efficiency	$\eta_{wh}$	125	%
Daily electrical power consumption	Q <sub>elec</sub>	3.92	kWh	Daily fuel consumption	Q <sub>fuel</sub>	-	kWh
Annual energy consumption	AEC	816	kWh	Annual fuel consumption	AFC	-	GJ
Contact information	Immergas	S.p.A. v	ia Cisa L	igure n.95			

# 4.3 TRIO PACK HYBRID 6 I PRODUCT FICHE (IN COMPLIANCE WITH REGULATION 811/2013).

A	Supplier's name or trademark	-	Immergas S.p.A.	
В	Supplier's model identifier	-	TRIO PACK HYBRID 6 I	
	For space heating	Application temperature	-	Average temperature
	For water heating	Stated load profile	-	L
D	Cassen al an annu offician av along of no am heating	Average temperature	-	A++
D	seasonal energy enciency class of room heating	Low temperature	-	A+++
	Energy efficiency class of water heating		-	A+
Е	Nominal hast output (avarage climate condition)	Average temperature	kW	6
E	Nominal neat output (average chinate condition)	Low temperature	kW	5
	Annual energy consumption for room heating (average	Average temperature	kWh	3707
F	climate condition)	Low temperature	kWh	2673
	Annual energy consumption for water heating (average climate condition)			865
	Seasonal energy efficiency of room heating (average	Average temperature	%	131.0
G	climate condition)	Low temperature	%	182.0
	Energy efficiency class of water heating (average clima	te condition)	%	118.0
н	Lwa sound power level indoors		dB	-
Ι	Operation only during dead hours	-	No	
J	Specific precautions	-	-	
		Average temperature	kW	5
	Nominal heat output (colder climate condition)	Low temperature	kW	5
K		Average temperature	kW	6
	Nominal heat output (warmer climate condition)	Low temperature	kW	6
	Annual energy consumption for room heating (colder	Average temperature	kWh	4856
	climate condition)	Low temperature	kWh	3305
	Annual energy consumption for room heating (warmer	Average temperature	kWh	1947
	climate condition)	Low temperature	kWh	1258
	Annual energy consumption for water heating (colder	kWh	-	
	Annual energy consumption for water heating (warme	er climate condition)	kWh	-
	Seasonal energy efficiency of room heating (colder	Average temperature	%	94.0
	climate condition)	Low temperature	%	140.0
M	Seasonal energy efficiency of room heating (warmer	Average temperature	%	151.0
	climate condition)	Low temperature	%	235.0
N	Lwa sound power level outdoors		dB	60

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# Average temperature table (47/55) average zones.

Model	TRIO PA	СК НҮН	BRID 6 I				
Air/water heat pump			YES	Low temperature heat pump			
Water/water heat pump			NO	With additional central heating device			NO
Brine/water heat pump		NO Mixed central heating device with heat pump:			YES		
The parameters are declared for average tempheat pumps are declared for low temperature	perature ap applicatio	plication n	ı, except	for low temperature heat pumps. The parameter	ters for low	tempera	ture
The parameters are declared for average clim	natic condit	tions					
Element	Symbol	Value	Unit	Element	Symbol	Value	Unit
Nominal heat output	Nominal output	6.00	kW	Room central heating seasonal energy efficiency	η	130.0	%
Central heating capacity declared with a part perature equivalent to 20°C and outdoor ten	tial load an perature T	d indoor	tem-	Performance coefficient declared with indoo 20°C and outdoor temperature T <sub>i</sub>	r temperati	ure equiv	alent to
$T_{i} = -7 \text{ °C}$	Pdh	5.3	kW	$T_j = -7 \text{ °C}$	COPd	2.00	-
$T_j = +2 \text{ °C}$	Pdh	3.2	kW	$T_j = +2 \ ^{\circ}C$	COPd	3.23	-
$T_j = +7 \text{ °C}$	Pdh	2.1	kW	$T_j = +7 \text{ °C}$	COPd	4.47	-
$T_{i} = + 12 \text{ °C}$	Pdh	1.9	kW	$T_{j} = + 12 \text{ °C}$	COPd	5.72	-
$T_j = bivalent temperature$	Pdh	5.3	kW	$T_{j} = bivalent temperature$	COPd	2.00	-
$T_{j}$ = operating limit temperature	Pdh	5.0	kW	$T_{j}$ = operating limit temperature	COPd	1.80	-
for air/water heat pumps: $T_i = -15 \text{ °C} (\text{if TOL} < -20 \text{ °C})$	Pdh	0.0	kW	for air/water heat pumps: $T_i = -15 \text{ °C}$ (if TOL < - 20 °C)	COPd	0	-
Bivalent temperature	$T_{\rm biv}$	-7	°C	for air/water heat pumps: operating limit temperature	TOL	-10	°C
Central heating capacity cycle intervals	Pcych	0.0	kW	Cycle intervals efficiency	COPd	0	-
Degradation coefficient	Cdh	0.9	-	Water heating temperature operating limit	WTOL	55	°C
Different mode of energy consumption from	the active	mode	1	Additional central heating device (Victrix Te	era 24 Plus	V2)	
OFF mode	P <sub>OFF</sub>	0.004	kW	Nominal heat output	Psup	24	kW
Thermostat mode off	P <sub>TO</sub>	0.014	kW				
Standby mode	P <sub>SB</sub>	0.014	kW	Type of energy supply voltage		Gas	
Guard heating mode	Р <sub>ск</sub>	0.000	kW				
Other items		-					
Controllo della capacità	VA	ARIABLI	E	For air/water heat pumps: nominal air output to outside	-	2580	m³∖h
Indoor/outdoor sound level	L <sub>WA</sub>	-/60	dB	For water or brine/water heat pumps:			
Annual energy consumption	Q <sub>HE</sub>	3728	kWh o GJ	nominal flow of brine or water, outdoor heat exchanger	-	-	m³∖h
For mixed central heating appliances with a	heat pump						
Stated load profile		L		Water central heating energy efficiency	$\eta_{wh}$	118.0	%
Daily electrical power consumption	Q <sub>elec</sub>	4.14	kWh	Daily fuel consumption	Q <sub>fuel</sub>	-	kWh
Annual energy consumption	AEC	865	kWh	Annual fuel consumption	AFC	-	GJ
Contact information	Immergas	S.p.A. v	ia Cisa L	igure n.95			

# 4.4 TRIO PACK HYBRID 9 I PRODUCT FICHE (IN COMPLIANCE WITH REGULATION 811/2013).

Α	Supplier's name or trademark		-	Immergas S.p.A.
В	Supplier's model identifier		-	TRIO PACK HYBRID 9 I
0	For space heating	Application temperature	-	Average temperature
C	For water heating	Stated load profile	-	XL
		Average temperature	-	A++
D	Seasonal energy emciency class of room heating	Low temperature	-	A+++
	Energy efficiency class of water heating		-	А
Б	Nominal bost output (oversee alimete con lition)	Average temperature	kW	8
E	Nominal near output (average climate condition)	Low temperature	kW	9
	Annual energy consumption for room heating (average	Average temperature	kWh	5103
F	climate condition)	Low temperature	kWh	3889
	Annual energy consumption for water heating (averag	kWh	1706	
	Seasonal energy efficiency of room heating (average	Average temperature	%	127.0
G	climate condition)	Low temperature	%	178.0
	Energy efficiency class of water heating (average clima	%	98.0	
Н	Lwa sound power level indoors	dB	-	
I	Operation only during dead hours	-	No	
J	Specific precautions	-	-	
		Average temperature	kW	9
	Nominal heat output (colder climate condition)	Low temperature	kW	9
К		Average temperature	kW	8
	Nominal heat output (warmer climate condition)	Low temperature	kW	8
	Annual energy consumption for room heating (colder	Average temperature	kWh	7108
	climate condition)	Low temperature	kWh	5234
Ŧ	Annual energy consumption for room heating (warmer	Average temperature	kWh	2708
L	climate condition)	Low temperature	kWh	1863
	Annual energy consumption for water heating (colder	kWh	-	
	Annual energy consumption for water heating (warme	er climate condition)	kWh	-
М	Seasonal energy efficiency of room heating (colder	Average temperature	%	94.0
	climate condition)	Low temperature	%	138.0
	Seasonal energy efficiency of room heating (warmer	Average temperature	%	155.0
	climate condition)	Low temperature	%	241.0
N	Lwa sound power level outdoors		dB	64

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# Average temperature table (47/55) average zones.

Model	TRIO PA	СК НҮН	BRID 9 I				
Air/water heat pump			YES	Low temperature heat pump			NO
No         With additional central heating device						NO	
Brine/water heat pump			NO	Mixed central heating device with heat pump	p:		YES
The parameters are declared for average tem heat pumps are declared for low temperature	perature ap applicatio	plication n	ı, except	for low temperature heat pumps. The parameter	ters for low	tempera	ture
The parameters are declared for average clin	natic condi	tions					
Element	Symbol	Value	Unit	Element	Symbol	Value	Unit
Nominal heat output	Nominal output	8.00	kW	Room central heating seasonal energy efficiency	η	127.0	%
Central heating capacity declared with a partial load and indoor tem- perature equivalent to 20°C and outdoor temperature T <sub>i</sub>			Performance coefficient declared with indoo 20°C and outdoor temperature T <sub>j</sub>	or temperati	ure equiv	alent to	
$T_j = -7 \text{ °C}$	Pdh	7.1	kW	$T_j = -7 \text{ °C}$	COPd	1.76	-
$T_j = +2 \ ^{\circ}C$	Pdh	4.3	kW	$T_j = +2 \ ^{\circ}C$	COPd	3.23	-
$T_j = +7 \text{ °C}$	Pdh	2.8	kW	$T_j = +7 \text{ °C}$	COPd	4.62	-
$T_{j} = + 12 \text{ °C}$	Pdh	2.6	kW	$T_{j} = + 12 \text{ °C}$	COPd	5.88	-
$T_{i}$ = bivalent temperature	Pdh	7.1	kW	$T_{i}$ = bivalent temperature	COPd	1.76	-
$T_{i}$ = operating limit temperature	Pdh	4.9	kW	$T_i = operating limit temperature$	COPd	1.35	-
for air/water heat pumps: $T_i = -15 \text{ °C} \text{ (if TOL} < -20 \text{ °C)}$	Pdh	0.0	kW	for air/water heat pumps: $T_i = -15 \text{ °C} \text{ (if TOL} < -20 \text{ °C)}$	COPd	0	-
Bivalent temperature	$T_{biv}$	-7	°C	for air/water heat pumps: operating limit temperature	TOL	-10	°C
Central heating capacity cycle intervals	Pcych	0.0	kW	Cycle intervals efficiency	COPd	0	-
Degradation coefficient	Cdh	0.9	-	Water heating temperature operating limit	WTOL	55	°C
Different mode of energy consumption from	the active	mode		Additional central heating device (Victrix Te	era 24 Plus	V2)	
OFF mode	P <sub>OFF</sub>	0.004	kW	Nominal heat output	Psup	24	kW
Thermostat mode off	P <sub>TO</sub>	0.014	kW				
Standby mode	P <sub>SB</sub>	0.014	kW	Type of energy supply voltage		Gas	
Guard heating mode	P <sub>CK</sub>	0.000	kW				
Other items							
Controllo della capacità	VA	ARIABLI	2	For air/water heat pumps: nominal air output to outside	-	3960	m³∖h
Indoor/outdoor sound level	L	64	dB	For water or brine/water heat pumps:			
Annual energy consumption	Q <sub>he</sub>	5326	kWh o GJ	nominal flow of brine or water, outdoor heat exchanger	-	-	m³∖h
For mixed central heating appliances with a	heat pump						
Stated load profile		XL		Water central heating energy efficiency	$\eta_{wh}$	98	%
Daily electrical power consumption	Q <sub>elec</sub>	8.26	kWh	Daily fuel consumption	Q <sub>fuel</sub>	-	kWh
Annual energy consumption	AEC	1706	kWh	Annual fuel consumption	AFC	-	GJ
Contact information	Immergas	S.p.A. v	ia Cisa L	igure n.95			

# 4.5 PARAMETERS FOR FILLING IN THE PACKAGE FICHE.

Should you wish to install an assembly starting from the Trio Pack Hybrid I package, use the package fiche shown in (*Fig.* 66). To complete it properly, fill the relevant spaces (as shown in the package fiche facsimile *Fig.* 67) with the values referred to in the tables of the paragraphs "Parameters to fill in the low temperature package fiche (30/35)", "Parameters to fill in the average temperature package fiche (47/55)".

The remaining values must be obtained from the technical data sheets of the products used to make up the assembly (e.g. solar devices, integration heat pumps, temperature controllers). Use board (*Fig. 67*) for "assemblies" related to the central heating mode (e.g.: heat pump + temperature controller).

Since the product is standard supplied with a temperature controller, the package fiche must always be completed.

# Facsimile for filling in the package fiche for room central heating systems.

Temperature control From temperature control board $ \begin{array}{c} \text{Class II = 1 \%, Class II = 2 \%, \\ \text{Class VI = 3.5 \%, Class IV = 2 \%, \\ \text{Class VI = 3.5 \%, Class VI = 4 \%, \\ \text{Class VII = 3.5 \%, Class VII = 5 \%} + & & & & & & & & & & & & & & & & & & $	Temperature control From temperature control board $ \begin{array}{c} \text{Class I = 1 \%, Class II = 2 \%, \\ \text{Class II = 1.5 \%, Class IV = 2 \%, \\ \text{Class V = 3 \%, Class VI = 4 \%, \\ \text{Class VII = 3.5 \%, Class VIII = 5 \%} + & & & & & & \\ \end{array} $ Supplementary hydronic module From the hydronic module board $\begin{array}{c} \text{Seasonal central heating energy efficiency} \\ (n \%) \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic module board} \\ \hline \end{array} $ $\begin{array}{c} \text{Seasonal central heating energy efficiency} \\ (n \%) \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic module board} \\ \hline \end{array} $ $\begin{array}{c} \text{Seasonal central heating energy efficiency} \\ (n \%) \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic module board} \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic module board} \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic module board} \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic module board} \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic module board} \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic module board} \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic module board} \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic module board} \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic module board \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic module board \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic 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hydronic module board \\ \hline \end{array} $ $\begin{array}{c} \text{Supplementary hydronic module board \\ \hline \end{array} $ $\begin{array}{c} Supplementary hydronic module hydronic module hydronic module hydronic module hydronic hydre$	Immergenature control From temperature control boardClass II = 1 %, Class II = 2 %, Class II = 1.5 %, Class IV = 2 %, Class VI = 3 %, Class VI = 4 %, Class VI = 3.5 %, Class VI = 4 %, Class VII = 5 % $+ 1 \%$ Supplementary hydronic module From the hydronic module boardSeasonal central heating energy efficiency (n %) $+ 1 \%$ Solar contribution From the board of the solar device Dimensions of the manifold (n %)Class II = 1 %, Class VII = 5 % $3 \%$ Solar contribution From the board of the solar device Dimensions of the manifold (n %)Classification of the tank 	Temperature control From temperature control board $ \begin{array}{c} Class I = 1 & \%, Class II = 2 & \%, \\ Class II = 3 & \%, Class IV = 2 & \%, \\ Class VI = 3 & \%, Class VI = 2 & \%, \\ Class VI = 3 & \%, Class VI = 2 & \%, \\ Class VI = 3 & \%, Class VI = 4 & \%, \\ Class VI = 3 & \%, Class VI = 4 & \%, \\ Class VI = 3 & \%, Class VI = 4 & \%, \\ Class VI = 3 & \%, Class VI = 4 & \%, \\ Class VI = 3 & \%, Class VI = 4 & \%, \\ Class VI = 3 & \%, Class VI = 4 & \%, \\ Class VI = 3 & \%, Class VI = 4 & \%, \\ Class VI = 3 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & \%, Class VI = 4 & \%, \\ Class VI = 0 & 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Vank (nm?)   (111'x + 1'V'x ) × 0.45 x (1 / 100) x = + 0%            Room central heating seasonal energy efficiency of the assemble in average climate conditions   Control board   Control board of the solar device   (111'x + 1'V'x ) × 0.45 x (1 / 100) x = + 0%   Room central heating seasonal energy efficiency of the assemble in average climate conditions   Control board   Room central heating seasonal energy efficiency class of the assemble in average climate conditions   Control board   Room central heating seasonal energy efficiency class of the assemble in average climate conditions   Control board   Room central heating seasonal energy efficiency is 28 % 20 % 215 % 215 % 215 % 215 % Room central heating seasonal energy efficiency in colder and hotter climate conditions Room central heating seasonal energy efficiency in colder and hotter climate conditions Room central heating seasonal energy efficiency in colder and hotter climate conditions
Supplementary hydronic module From the hydronic module board $\begin{array}{c} \text{Seasonal central heating energy efficiency}\\ (\text{in }\%) & & & & & & & & & & & & & & & & & & &$	Supplementary hydronic module From the hydronic module board Solar contribution From the board of the solar device Dimensions of the manifold (in m <sup>2</sup> ) Volume of the tank (in m <sup>3</sup> ) $(111'x + 1V'x $	Supplementary hydronic module From the hydronic module board Solar contribution From the board of the solar device Dimensions of the manifold (in m <sup>2</sup> ) ('III'x + 'IV'x ) x 0.45 x (('I') 100) x + (Iassification of the manifold (in %) ('III'x + 'IV'x ) x 0.45 x (('I') 100) x + (Iassification of the manifold (in %) Classification of the tank A <sup>2</sup> A <sup>2</sup> Solar contribution From the board of the solar device (In %) Classification of the tank A <sup>2</sup> A <sup>2</sup>	Supplementary hydronic module From the hydronic module board From the hydronic module board Solar contribution From the board of the solar device Dimensions of the manifold (in m <sup>2</sup> ) (111' x + +'IV' x ) x 0.45 x ( / 100) x = = + 9% Room central heating seasonal energy efficiency of the assemble in average climate conditions Room central heating seasonal energy efficiency class of the assemble in average climate conditions Room central heating seasonal energy efficiency class of the assemble in average climate conditions Room central heating seasonal energy efficiency class of the assemble in average climate conditions Room central heating seasonal energy efficiency class of the assemble in average climate conditions Room central heating seasonal energy efficiency class of the assemble in average climate conditions Room central heating seasonal energy efficiency class of the assemble in average climate conditions Room central heating seasonal energy efficiency in colder and hotter climate conditions Room central heating seasonal energy efficiency in colder and hotter climate conditions Room central heating seasonal energy efficiency in colder and hotter climate conditions Room central heating seasonal energy efficiency in colder and hotter climate conditions Colder: $\circ - \gamma' = \circ 0$ % Hotter: $\circ + \gamma' = \circ 0$ %	Supplementary hydronic module   From the hydronic module board     Image: space sp
Solar contribution From the board of the solar device Dimensions of the manifold (in $m^2$ ) ('III' x + 'IV' x ) x 0.45 x (// 100) x = + %	Solar contribution         From the board of the solar device         Dimensions of the manifold (in m <sup>2</sup> )         Volume of the tank (in m <sup>3</sup> )         Efficiency of the manifold (in %)         Image: tank (in m <sup>3</sup> )         Image: tan	Solar contributionClassification of the tank (in m²)Dimensions of the manifold (in m²)Volume of the tank (in m²)Efficiency of the manifold (in %)Classification of the tank A* = 0.91, B = 0.86, C = 0.83, D-G = 0.81('III' x+ 'IV' x) x 0.45 x (/ 100) x= +%Room central heating seasonal energy efficiency of the assemble in average climate conditions <b>5</b> %Room central heating seasonal energy efficiency class of the assemble in average climate conditions <b>6</b> <b>F</b> <b>F</b> <b>D</b> <b>C</b> <b>B</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> <b>A</b> 	Solar contribution From the board of the solar device Dimensions of the manifold (in m <sup>2</sup> ) ('III' x + 'IV' x ) x 0.45 x ( / 100) x = + % Room central heating seasonal energy efficiency of the assemble in average climate conditions Room central heating seasonal energy efficiency class of the assemble in average climate conditions Room central heating seasonal energy efficiency class of the assemble in average climate conditions Room central heating seasonal energy efficiency class of the assemble in average climate conditions Room central heating seasonal energy efficiency class of the assemble in average climate conditions Room central heating seasonal energy efficiency in colder and hotter climate conditions Room central heating seasonal energy efficiency in colder and hotter climate conditions Room central heating seasonal energy efficiency in colder and hotter climate conditions Room central heating seasonal energy efficiency in colder and hotter climate conditions	Solar contribution From the board of the solar device Dimensions of the manifold (in m <sup>2</sup> ) ('III'x + 'IV'x ) x 0.45 x () / 100) x = + % Classification of the tank A <sup>+</sup> = 0.95, A = 0.91, B = 0.86, C = 0.83, D-G = 0.81 = + % Classification of the antifold (in %) D-G = 0.81 = + % Room central heating seasonal energy efficiency of the assemble in average climate conditions Room central heating seasonal energy efficiency class of the assemble in average climate conditions G F F F D C B A A <sup>+</sup> A <sup>+</sup> A <sup>++</sup> A <sup>++</sup> < 30 % 2 30 % 2 34 % 2 36 % 2 75 % 2 82 % 2 90 % 2 98 % 2 125 % 2 150 % Room central heating seasonal energy efficiency in colder and hotter climate conditions
	Room central heating seasonal energy efficiency of the assemble in average 5%	Room central heating seasonal energy efficiency of the assemble in average climate conditions Room central heating seasonal energy efficiency class of the assemble in average climate conditions Room central heating seasonal energy efficiency class of the assemble in average climate conditions G F F D C B A A A A A A A A A A A A A A A A A A	Room central heating seasonal energy efficiency of the assemble in average climate conditions	Room central heating seasonal energy efficiency of the assemble in average climate conditions  Room central heating seasonal energy efficiency class of the assemble in average climate conditions  Control Contro

# Parameters to fill in the low temperature package fiche (30/35). Trio Pack Hybrid 4 I

Parameter	Colder zones	Average zones	Hotter zones
	-	-	-
"I"	139	182	334
"II"	*	*	*
"III"	6,68	5,35	5,35
"IV"	2,61	2,09	2,09

## Trio Pack Hybrid 6 I

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USER

Parameter	Colder zones	Average zones	Hotter zones
	-	-	-
"I"	140	182	235
"II"	*	*	*
"III"	5,35	4,45	4,45
"IV"	2,09	1,74	1,74

## Trio Pack Hybrid 9 I

Parameter	Colder zones	Average zones	Hotter zones
	-	-	-
"I"	138	177	241
"II"	*	*	*
"III"	3,34	2,97	2,97
"IV"	1,31	1,16	1,16

*t* to be determined according to Regulation 811/2013 and transient calculation methods as per Notice of the European Community no. 207/2014.

# Parameters to fill in the average temperature package fiche (47/55).

# Trio Pack Hybrid 4 I

Parameter	Colder zones	Average zones	Hotter zones
	-	-	-
"I"	98	128	150
"II"	*	*	*
"III"	6,68	5,35	5,35
"IV"	2,61	2,09	2,09

## Trio Pack Hybrid 6 I

Parameter	Colder zones	Average zones	Hotter zones
	-	-	-
"I"	94	131	151
"II"	*	*	*
"III"	5,35	4,45	4,45
"IV"	2,09	1,74	1,74

## Trio Pack Hybrid 9 I

Parameter	Colder zones	Average zones	Hotter zones
	-	-	-
"I"	94	127	155
"II"	*	*	*
"III"	3,82	3,34	3,34
"IV"	1,49	1,31	1,31

\* to be determined according to Regulation 811/2013 and transient calculation methods as per Notice of the European Community no. 207/2014.

Room central heating system package fiche.		

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Immergas S.p.A. 42041 Brescello (RE) - Italy Tel. 0522.689011 immergas.com



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